



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20230131-103-3**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 31 January 2023
Name of Caller: Evyline Dimalanta Albino
Address: 11, Olivia Road Pilar Village,, Pilar, City of las piñas, NATIONAL CAPITAL REGION (NCR)
Contact Details: 0920 969 3032
evylinealbino@gmail.com
Nature of call: Complaint Against Government Regulations/processes/services
Subject: Follow-up Concern In Reference With Ticket Number P20230123-890-8

Details:

"Nakatawag na ako sa inyong tanggapan at ang ticket reference number ko ay P20230123-890-8. Nabigyan na din ako ng focal number ng follow-up section sa Department of Environment and Natural Resources (DENR) at ito ay 8926-3011 at 8920-0689 kaya lamang hindi naman sumasagot. Sana ideretso na lang ng DENR Mimaropa ang request na hinihingi ng LRA sa kanila dahil nag-email na si LRA Quezon City ngunit hindi nila ito inaaksyonan at sana ma-release na ang reconstitution ng title."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****