



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number :	G20230705-213-10
Status:	Ticket indorsed
Head of Agency :	N/A
Agency :	Department of Environment and Natural Resources
Agency Address :	N/A
Attention (Focal Person) :	USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date:	5 July 2023
Name of Client:	Florife Cañete Perol
Address:	Sitio Maasim, Payompon, Mamburao (capital), Occidental Mindoro
Contact Details:	0997 079 2894 florifesibulan@gmail.com
Nature of call:	2023 - Agrarian Reform Related
Subject:	Follow-Up Regarding Status of Complaint Filed with the Department of Environment and Natural Resources - National Capital Region (DENR-NCR)

Details:

"Nag- file ako ng complaint sa Department of Environment and Natural Resources - National Capital Region (DENR-NCR) noong December 2022, tungkol sa land problem na na-forward daw nila noong January 2023 sa DENR Region 4B. Ang lupa ay located sa Sitio Maasim, Barangay Payompon, Mamburao, Occidental Mindoro. Sampung (10) taon na akong nakatira roon at ang iba sa mga kapitbahay ko ay more than thirty (30) years ng naninirahan sa binanggit kong address. Gusto kong malaman kung ano ang resulta ng complaint ko dahil naipasa ko naman sa DENR-NCR ang mga papers tulad ng Certificate of Land Ownership (CLOA). Kaninang 11:00 AM -12:00 NN ay tinawagan ko ang DENR-NCR at sinabi nga nila sa akin na sa DENR Region 4B na ako mag-follow-up dahil na-forward na nila roon ang mga papers at binigyan ako ng contact number na 82483367 at 82493368, 72736123. Hindi ko makontak ang dalawang numbers na nauna at iyong huli ay nagri-ring lang. Sana ay ibigay nila ang result sa reklamo ko dahil matagal ko nang hinihintay ito para malaman na rin namin kung may titulo or wala para makapag-apply kami ng CLOA. Ang complaint ko ay against kay CENRO Cesar Quivic, Felix Azul at Abegail Azul na mga employee ng DENR Mamburao, Occidental Mindoro. Inireklamo ko sila dahil sila ang nag-transfer ng lupa sa Daigo International at Daigo Corporation at may CLOA na ang lupa sa Department of Agrarian Reform (DAR) Mamburao, pero dapat ang DENR ang naglagay ng CLOA dahil ito ay lupa ng gobyerno. Sana ay maaksyonan ang concern ko at i-email sa akin ng DENR Region 4B ang resulta ng complaint ko."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****