



Fwd: Ticket No.: P20230711-907-3 / 1st indorsement / 2023 - Slow/ Inefficient/ Inconvenient Process

1 message

DENR CALABARZON <r4a@denr.gov.ph>

Tue, Jul 11, 2023 at 4:55 PM

To: DENR Mimaropa Region <mimaroparegion@denr.gov.ph>, embmimaropa <embmimaropa@emb.gov.ph>

Cc: 8888 DENR <denr@8888.gov.ph>

Dear Sir/Ma'am,

Good day!

Respectfully referred herein the attached file relative to the aforementioned subject since the area of concern falls within the jurisdiction of your Office.

For information and for further appropriate action, please.

Kindly acknowledge upon receipt of this email.

Thank you and keep safe.

Best Regards.

--ORED Staff

OFFICE OF THE REGIONAL EXECUTIVE DIRECTOR

DENR CALABARZON
DENR IV-A (CALABARZON) Compound,
Mayapa Main Road (along SLEX),
Barangay Mayapa, Calamba City, Laguna
Trunkline No. (049) 540- DENR (3367)
Mobile Nos. 09561825774/ 09198744369

----- Forwarded message -----

From: **8888 DENR** <denr@8888.gov.ph>

Date: Tue, Jul 11, 2023 at 6:40 PM

Subject: Re: Ticket No.: P20230711-907-3 / 1st indorsement / 2023 - Slow/ Inefficient/ Inconvenient Process

To: recordscalabarzon <recordscalabarzon@emb.gov.ph>, EMB Region 4A <calabarzon@emb.gov.ph>, <legal_calabarzon@emb.gov.ph>

Cc: 8888 Complaints <complaints@8888.gov.ph>, DENR Calabarzon Region <r4a@denr.gov.ph>, DENR CALABARZON ACTION CENTER <denrcalabarzon.ed.complaints@gmail.com>, DENR CALABARZON <denr4a.ord@gmail.com>, DENR CALABARZON 8888 Hotline <denr4a8888@gmail.com>, recordsco <recordsco@emb.gov.ph>

Dear Sir/Madam,

Please see the attached referral from Hotline 8888 with Ticket No. P20230711-907-3 for prompt action/reply within 72 hours pursuant to Section 5 of EO No. 6.

Due to the increasing volume of complaints received by the 8888 Citizens' Complaint Center from callers refuting claims of concerned offices that they have initiated communication with callers as a measure of a concrete and specific action taken, the 8888 CCC will now be asking the concerned offices to provide proof of their communication/s, such as email attachments and/ or screenshot of text message or call logs before tickets may be approved for closing. If the communication was made through calls using landlines, please indicate in your note the recipient contact number with date and time the call was made so we can properly inform callers during their course of follow up with 8888 CCC of such

action.

Thank you!

On Tue, Jul 11, 2023 at 10:29 AM complaint8888@malacanang.gov.ph <complaint8888@malacanang.gov.ph> wrote:
Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline.
Please see attached PDF.

Thank you



Office of the Secretary

DENR Action Center/Hotline

Department of Environment and Natural Resources

Republic of the Philippines

Visayas Ave., Diliman, Quezon City, Metro Manila, 1100, Philippines

osec@denr.gov.ph

actioncenter@denr.gov.ph

Tel no. (02) 8-920-0689

Mobile: 0917-868-3367 (Hotline)

<http://www.denr.gov.ph>

IMPORTANT:

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P20230711-907-3.pdf

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