



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20230711-907-3**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 11 July 2023
Name of Client: Maricar Gonzales Francisco
Address: Purok Kansilayan, Bato, Taytay, Palawan
Contact Details: 0947 616 1745
maricarayers93@gmail.com
Nature of call: 2023 - Slow/ Inefficient/ Inconvenient Process
Subject: Follow-Up Report in Reference to Ticket Number P20230703-901-6
Regarding Alleged Illegal Operation Relative to Non-Compliance of
Permit to Operate of a Private Company in Purok Kansilayan, Barangay Ba...

Details:

"Tungkol ito sa aking reference ticket number na P20230703-901-6. Hanggang ngayon kasi ay wala pang nakikipag-ugnayan sa akin na concern government agency tungkol sa aking inilapit. Patuloy parin kasi ang operation ng factory ng espalto na ang may-ari ay ang T. N. Ramos Construction Development Corporation hanggang ngayon. Ang gusto ko sana ay ma-relocate sila at least 500 meters away sa aming property para naman makagalaw kami ng maayos. Sana ay maaksyonan na nila ito."

Note: This concern was also endorsed to Department of the Interior and Local Government (DILG) MIMAROPA

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****