



Republic of the Philippines
Department of Environment and Natural Resources
PENRO Marinduque

July 14, 2023

MEMORANDUM

FOR : The Regional Executive Director
DENR MIMAROPA Region

THRU : The Assistant Regional Director for Management Services

ATTENTION : The OIC-Chief, Planning and Management Division

FROM : The OIC – PENR Officer

SUBJECT : **PROOF OF COMPLIANCE RCC DENR-PENRO
MARINDUQUE**

In compliance with the Memorandum dated July 11, 2023 from the DENR MIMAROPA Regional Executive Director on adoption of the DENR MIMAROPA Regional Harmonized Citizen's Charter CY 2023, submitted is the proof of compliance (geo-tagged pictures) of the posting of the Citizen's Charter containing the internal and external services of the Regional, PENR and CENR Offices at the main entrance or most conspicuous place in the office.

Attached is the Annex "A": DENR MIMAROPA Regional Harmonized Citizen's Charter CY 2023 Poster, and geotagged photos (in jpeg format) that can be viewed and downloaded through this Google Drive link:

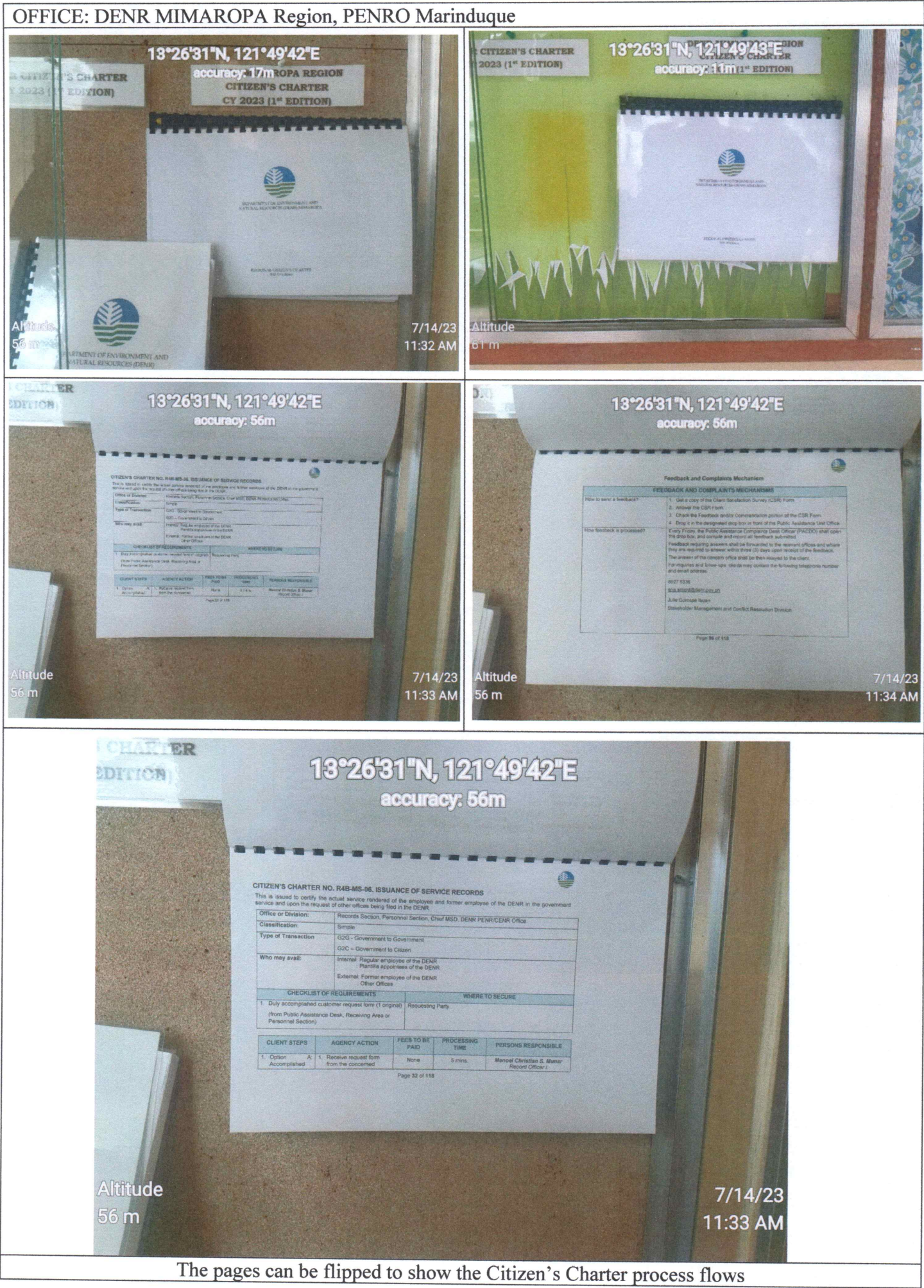
https://drive.google.com/drive/folders/1v_vVdav74bqvGAhwATPWN8YFHkUjPq0h?usp=sharing.

Likewise, attached is the final editable copy in Microsoft Word format of the Citizen's Charter indicating the responsible personnel for each step of our processes.

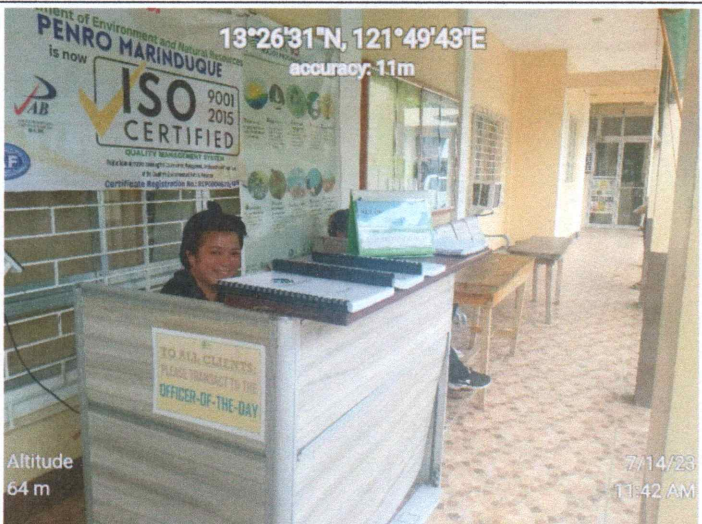
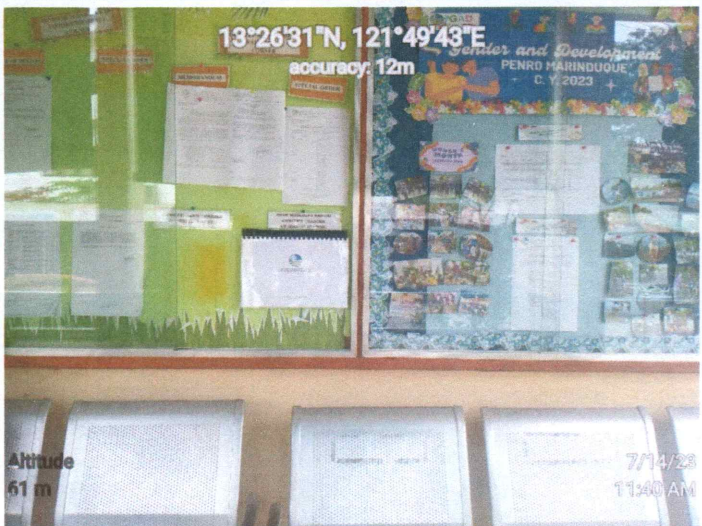
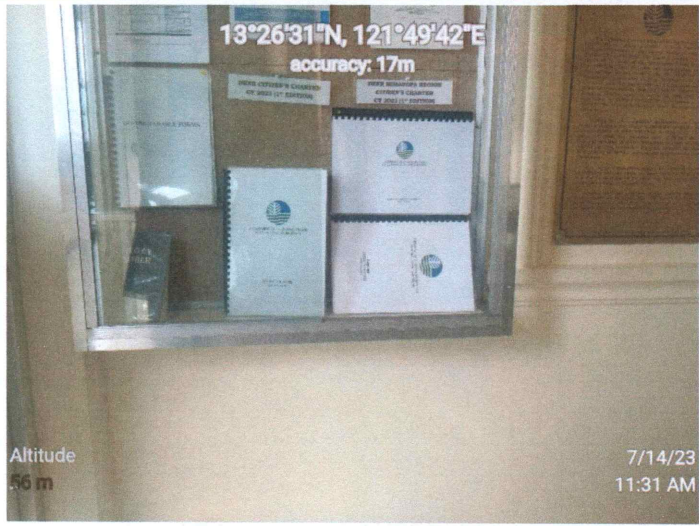
For information and record.


IMELDA M. DIAZ

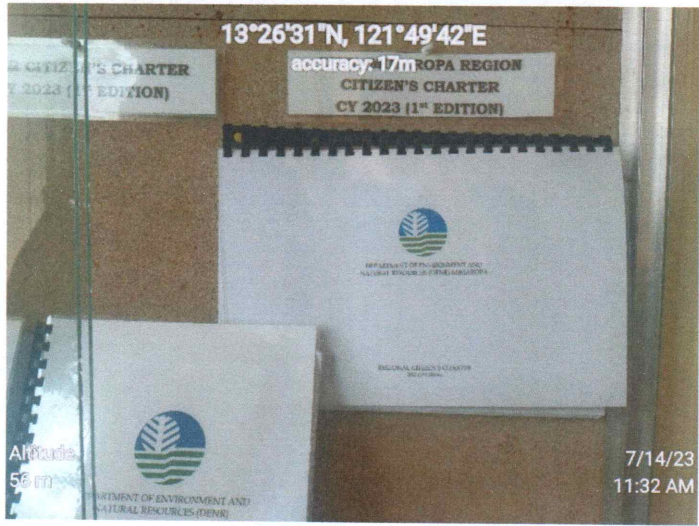
Annex “A” – DENR MIMAROPA Regional Harmonized Citizen’s Charter CY 2023 Poster



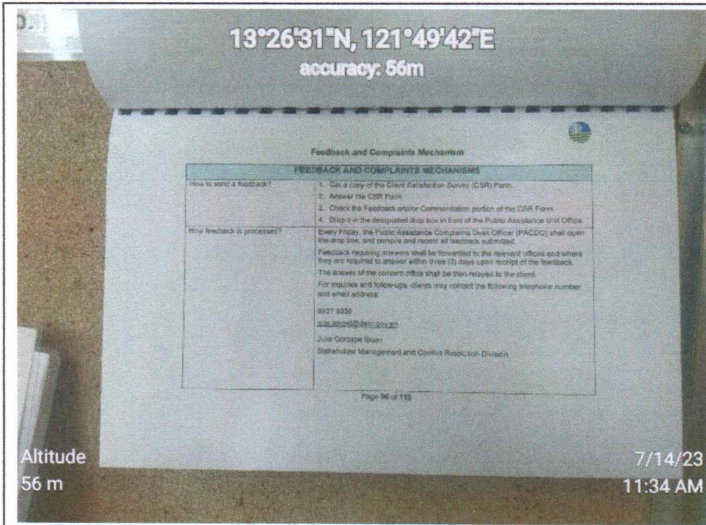
OFFICE: DENR MIMAROPA Region, PENRO Marinduque



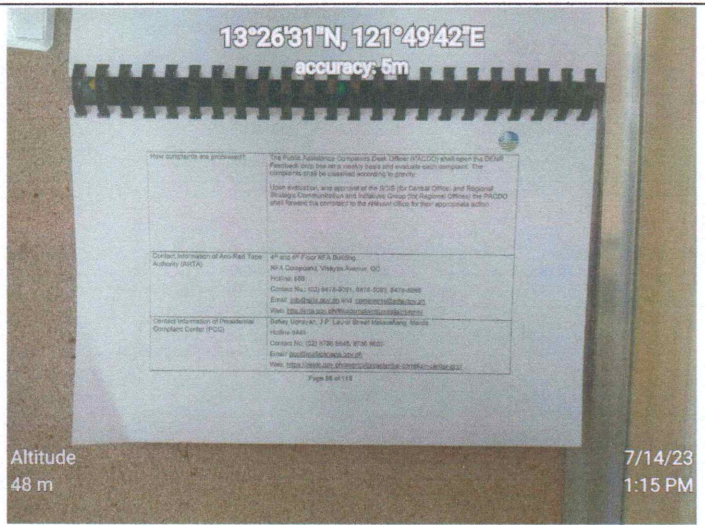
1) Panoramic View of the Citizen's Charter posters and/or Public Assistance Desk



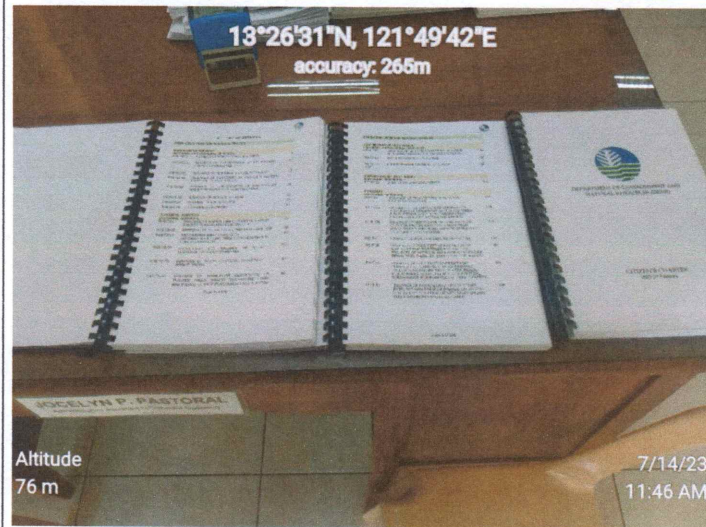
2) Close-up of Citizen's Charter



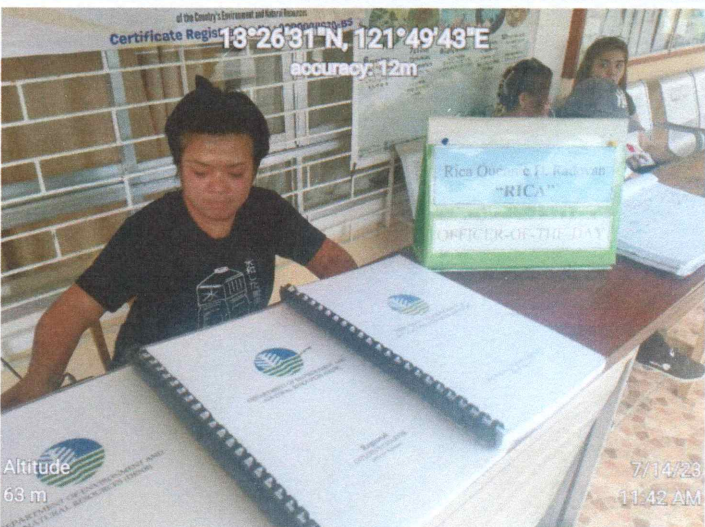
3) Feedback and Complaints Mechanism



4) Contact Details of ARTA, PCC, CSC and OMB



5) DENR MIMAROPA Regional Harmonized Citizen's Charter CY 2023 Handbook



6) DENR MIMAROPA Regional Harmonized Citizen's Charter CY 2023 Handbook