June 30, 2023

## **MEMORANDUM**

**FOR** 

•

The Regional Executive Director

**DENR MIMAROPA Region** 

**THRU** 

The Assistant Regional Director for Management Services

FROM

The OIC - PENR Officer

**SUBJECT** 

:

SUBMISSION OF C.Y. 2023 CLIENT SATISFACTION

SURVEY FOR THE 2<sup>ND</sup> QUARTER OF PENRO

**MARINDUQUE** 

Submitted is the C.Y. 2023 Client Satisfaction Survey for the 2<sup>nd</sup> Quarter of PENRO Marinduque.

For information and record.

## SUMMARY OF SERVICE AVAILED FOR THE 2<sup>ND</sup> QUARTER

List of Services	No. of Services Availed
Issuance of Certification of No Records	-
Records/Appeal/Motion for Reconsideration, etc.	
Document Authentication for General Circulation	-
Documents	
Sale of Bidding Documents	-
Processing of Payment of Claims	6
Issuance of Private Tree Plantation Registration	3
(PTPR)	
Issuance of Certificate of Verification (COV) for the	48
Transport of Planted Trees within Private land, Non-	
Timber Forest Products except rattan and bamboo	
Application for Chainsaw Registration	34
Issuance of Tree Cutting/Earthballing Permit for	12
DPWH Projects	
Issuance of Tree Cutting Permit for Planted Trees	· •
(Tenured Forestland or Private Land), or Trees	
(Planted or Naturally Grown) that Pose Threat to	ν
Human Lives and Properties	
Issuance of Private Land Timber Permit (PLTP) for	14
Non-premium Species, or Special PLTP (SPLTP) for	
Premium/Naturally-Grown Trees Within	
Private/Titled Lands	70
Issuance of Certification Of Land Status And/Or	72
Certification Of Survey Claimant	
Issuance of Survey Authority	- 62
Application for Free Patent (Agricultural)	63 76
Application for Free Patent (Residential)	/6
Application for Leave	-
Issuance of Certificate of Employment  Issuance of Purchase Order/Letter Order/Contract for	-
Procurement of Goods and Services Without	-
Standard Bidding Procedures Per R.A. 9184  Issuance of Service Record	
Issuance of Travel Order	
Deputation of Environment and Natural Resources	
Officers (DENROs)	-
Issuance of Gratuitous Permit	_
Application for Community-Based Forest	
Management Agreement (CBFMA)	-
Issuance of Local Transport of Wildlife, By Product	266
and Derivatives	200
Issuance of Wildlife Certification (Export/Import/Re-	_
Export)	
Processing and Issuance of Wildlife Farm/Collector's	-
Permit	
TOTAL	594