



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20230718-213-4**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 18 July 2023
Name of Client: Paul Van Rooyen
Address: , Corong-corong Pob. (Barangay 4), El nido (bacuit), Palawan
Contact Details: 0917 770 8574
madridcm@yahoo.com
Nature of call: 2023 - Slow/ Inefficient/ Inconvenient Process
Subject: Follow Up on Status of Protected Area Management Board (PAMB)
Clearance

Details:

"May concern ako sa Protected Area Management Board (PAMB) clearance na nai-request namin sa PAMB local sa Calle Hama, El Nido, Palawan noong August 31, 2017. Noong 2017 pa na-endorse ng PAMB local office ang mga documents sa regional office pero wala pang lumabas na approval. Ang pangalan ng establishment namin ay Buko Beach Resort sa Barangay Corong-corong, El Nido, Palawan. Wala pang lumalabas na approval sa PAMB Regional kaya kami na ang nag-initiate at nag-email sa pambccddmimaropa@gmail.com. Nag-request kami ng PAMB clearance as required by Environmental Management Bureau (EMB) Mimaropa for Environmental Compliance Certificate (ECC) application noong August 11, 2022. Kumpleto na ang ipinasa naming documents para mapabilis ang pag-proseso ng PAMB clearance para sa Buko Beach Resort. Ang Protected Area Management and Biodiversity Conservation Section ang concerned department na nag-acknowledge ng email namin noong August 11, 2022 at na-inform kami ng concerned department sign by Maximo C. Landrito na ininstruct ang Provincial Environment and Natural Resources Office (PENRO) at ina-attention niya ang CENRO at Protected Area Superintendent ng PAMB sa local na mag-conduct ng reinspection and verification sa Buko Beach Resort. Hindi kami maka-apply ng ECC dahil wala ang PAMB clearance. Sana ay ma-release na ang PAMB clearance ng Buko Beach Resort dahil lumalaki na ang penalty namin. Taon-taon na lang na wala kaming valid permits especially PAMB clearance dahil delayed ang PAMB clearance kaya ang ibang permits ay hindi namin ma-secure at iyon ang tumutubong penalty."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****