



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20230629-899-6**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 29 June 2023
Name of Client: Florife Cañete Perol
Address: Sitio Maasim,, Payompon, Mamburao (capital), Occidental Mindoro
Contact Details: 0997 079 2894
florifesibulan@gmail.com
Nature of call: 2023 - All Other Issues Not Covered
Subject: Request for Assistance Relative to Issuance of Cadastral Map from the
Community Environment and Natural Resources Office (CENRO)
Sablayan, Occidental Mindoro

Details:

"Nais ko lamang sana makahingi ng tulong na mabigyan ako ng Cadastral Map para sa lupa namin na may lot number 045106-313 sa Sitio Maasim, Barangay Payompon, Occidental Mindoro. Ito ang lupang kinatitirikan ng bahay namin na may dalawang (2) dekada na, kaya lang ay hindi pa kami nabigyan ng Certificate of Land Ownership Award (CLOA). Ito ay public land na dating dagat pa noon pero marami na kaming nakatira rito ngayon. Hindi pa namin nailakad ang rights namin dati dahil hindi naman ito madali lalo na sa mga dating nakaupo sa Community Environment and Natural Resources Office (CENRO) namin na hindi patas sa lahat ng tao. Lumapit kami ngayon sa CENRO sa Sablayan, Occidental Mindoro dahil iba na naman ang nanunungkulan dito. Nakausap namin ang Director nila na si 'Mr. Anastacio' Santos noong June 22, 2023 na siyang naging patas sa amin at willing naman tumulong. Ang naging advice sa amin ay manghingi ng tulong dito 8888 Citizens' Complaint Center para mabigyan kami ng Cadastral Map. Hindi niya raw kasi ito maaaring buklatin hangga't walang utos galing sa taas dahil wala pa kaming rights dito. Mayroon na kasing nagpupunta dito sa amin na nagkakamkam ng mga lupa pero ang ipinapakitang dokumento ay kuwestiyunable. Sana ay matulungan kami rito para mailakad na namin ang rights namin dito sa lupa na matagal na naming tinitirhan."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****