



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20230629-904-11-1**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 29 June 2023
Name of Client: Santiago San Jose Marquez
Address: Zone 10, Irawan, Puerto princesa city (capital), Palawan
Contact Details: 0956 720 9381
ssjmarquez@yahoo.com
Nature of call: 2023 - All Other Issues Not Covered
Subject: Follow-up on Implementing Rules and Regulations (IRR) of Republic Act 9145 of the Department of Environment and Natural Resources (DENR)

Details:

"Ang concern ko ay tungkol sa land titling dito sa Puerto Princesa, Palawan. Noong May 2022 ay nag-file ako nito sa City Environmental and Natural Resources Office (CENRO) Puerto Princesa, Palawan pero hanggang ngayon ay wala pa ring usad. Ayon kasi sa CENRO ay hindi sila makagalaw dahil wala pang Implementing Rules and Regulations (IRR) ang Republic Act 9145. Nailapit ko na ito sa 8888 Citizens' Complaint Hotline at tumugon ang Department of the Interior and Local Government (DILG) MIMAROPA tungkol rito. Ang problema lamang ay tumawag at nag-email ito na ni-refer na raw ito sa concerned agency which is CENRO Puerto Princesa pa rin at wala namang naging aksyon. Gusto ko lang sanang iparating ito sa DENR nang sa ganoon ay mabigyan ito ng nararapat na aksyon. Sana rin ay magkaroon na ng Implementing Rules and Regulations (IRR) ng Republic Act 9145 sa ahensyang may sakop nito para makagalaw na ang CENRO Puerto Princesa, Palawan."

Note: This concern was also endorsed to Department of the Interior and Local Government (DILG) MIMAROPA

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****