



# Office of the President

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REPUBLIC OF THE PHILIPPINES

## 8888 Citizens' Complaint Hotline

Ticket Reference Number :	<b>W20230530-948-14</b>
Status:	Ticket indorsed
Head of Agency :	N/A
Agency :	Department of Environment and Natural Resources
Agency Address :	N/A
Attention (Focal Person) :	USEC. Marilou G. Erni

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Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date:	30 May 2023
Name of Client:	Ralph Arvin Villadares Francisco
Address:	, Payompon, Mamburao (capital), Occidental Mindoro
Contact Details:	0985 400 0025 nasakilakasarap@gmail.com
Nature of call:	2023 - Integrity - Process And Services
Subject:	Alleged Delayed Release of Salary for Contractual Employees of the Department of Environment and Natural Resources (DENR) Occidental Mindoro

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Details:

Agency: DENR PENRO MAMBURAO

Location/Address: BRGY PAYOMPON, MAMBURAO, OCCIDENTAL MINDORO

Ang Accountant at Chief MSD ng PENRO mamburao madami nang pinapahirapang empleyadong contractual regarding sa sahod. madami masyadong hinihinging attachment. tapos umaabot ng 2-3 months bago ka pasahurin. please paki aksyunan naman wala din magawa ang penro tungkol jan. kung makapag utos ang mga head ng mga opisina ng denr sa occ mindoro sagad sagad, ang liit liit na nga ng sweldo pero matagal pa ibigay. hindi lang sana puro talino, samahan din sana ng puso ang trabaho. ayos sana ang trabahong pag alaga sa kalikasan kaso parang walang pakealam ang mga nasa taas sa mga mabababang empleyado lalo na mga contractual. tapos per day pa ang sahod ng contractual dito sa DENR Occidental Mindoro. So hindi totoo mga nakalagay na sahod sa kontrata ng mga empleyadong naka kontrata. salamat po kung matutugunan. Mas madami pa nagagawa mga contractual kesa sa regular na puro na lang utos akala mo naman naregular dahil magaling palakasan lang naman sa taas kaya na-promote.

Note: This concern has been lodged through the 8888 Website.

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

\*\*\*\*\* This is an automatically generated email, please do not reply \*\*\*\*\*