



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number :	W20230614-948-10
Status:	Ticket indorsed
Head of Agency :	N/A
Agency :	Department of Environment and Natural Resources
Agency Address :	N/A
Attention (Focal Person) :	USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date:	14 June 2023
Name of Client:	N/A
Address:	N/A
Contact Details:	N/A
	N/A
	N/A
Nature of call:	2023 - Integrity - Process And Services
Subject:	Alleged Slow Release of Payment of the Provincial Environment and Natural Resources Officer (PENRO) Occidental Mindoro

Details:

Agency: PENRO OCCIDENTAL MINDORO

Location/Address: Brgy. Payompon, Mamburao, Occ. Mdo.

Gusto ko po ireklamo ang Chief of Management Division ng PENRO Occidental Mindoro, signatory ng mga vouchers, dahil po sobrang tagal po ng payment para sa aming mga supplier. Masyado na po kaming naiipit dahil ang dami po naming payment na hindi pa nababayaran hanggang ngayon. Kami pong mga maliliit na negosyante ay nagpapaikot lng ng puhunan para maitawid ang aming mga pangangailangan sa araw araw. May mga payments pa po ng 2022 na hanggang ngayon ay wala pa din. Sana po ay mabigyan ng agarang aksyon ang aking hinaing sa mga problemang ito. Hindi ko po mapaikot at mapatakbo ng maayos ang aking negosyo dahil halos nasa knila pa ang aking puhunan. Sana po ay maging confidential ang aking pagkatao dahil baka lalo nya akong ipitin sa mga kailangan nyang bayaran sa akin. Hindi na po kasi makatao ang ginagawa nya. Salamat po.

Note: This concern has been lodged through the 8888 Website.

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****