



Republic of the Philippines  
Department of Environment and Natural Resources  
**MINES AND GEOSCIENCES BUREAU**  
**MIMAROPA Region**

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16 June 2023

**MEMORANDUM**

**FOR :** The CENRO and Concurrent Acting CMRB Chairperson  
Community Environment and Natural Resources Office  
Brgy. Sta. Monica, Puerto Princesa City

**FROM :** The Regional Director  
This Office

**SUBJECT :** Complaint on the Alleged Illegal Quarrying Activity in  
Irawan River, Barangay Irawan, Puerto Princesa City,  
Palawan with 8888 Citizens' Complaint Hotline Ticket  
Reference Number : P20230306-425-1-1

This refers to the attached 06 March 2023 complaint of Mr. Eduardo B. Nale, addressed to the Office of the President of the Philippines through the 8888 Citizens' Complaint Hotline, on the alleged illegal quarrying activity in Irawan River, Barangay Irawan, Puerto Princesa City, Palawan.

The above complaint was forwarded to the DENR Action Center on 06 March 2023 and was endorsed to the 8888 MIMAROPA on the same date. However, the above complaint was only received by this Office on 15 June 2023 for appropriate action.

In this regard, this Office is requesting for the conduct of investigation, to render appropriate action, and to furnish this Office a copy of the investigation report. The embedded personnel assigned in the Community Environment and Natural Resource Office – Puerto Princesa City may provide technical assistance for this undertaking.

Very truly yours,

  
GLENN MARCELO C. NOBLE

ENC'l: As stated

cf: **The Director**  
Presidential Action Center  
Malacañang, Manila

**The Regional Executive Director**  
Department of Environment and Natural Resources  
MIMAROPA Region

**The Director**  
DENR Action Center/Holline 8888  
Visayas Avenue, Diliman, Quezon City

**The Complainant**  
Barangay Irawan, Puerto Princesa City, Palawan  
0910 725 6358



**"MINING SHALL BE PRO-PEOPLE AND PRO-ENVIRONMENT  
IN SUSTAINING WEALTH CREATION AND IMPROVED QUALITY OF LIFE."**



# Office of the President

REPUBLIC OF THE PHILIPPINES

## 8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20230306-425-1-1**  
Status: Ticket indorsed  
Head of Agency : N/A  
Agency : Department of Environment and Natural Resources  
Agency Address : N/A  
Attention (Focal Person) : Maria Matilda A. Gaddi

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Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 6 March 2023  
Name of Client: Eduardo B. Nale  
Address: , Irawan, Puerto princesa city (capital), Palawan  
Contact Details: 0910 725 6358  
Nature of call: 2023 - Environmental Practices  
Subject: Complaint Regarding Alleged Quarrying Activity In Irawan River,  
Barangay Irawan, Puerto Princesa, Palawan

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Details:

"Inirerekلامo ko ang nagko-quarry sa Irawan River dito sa Barangay Irawan, Puerto Princesa, Palawan. Isa itong Watershed and Reservation Project at nakikita ko ang mga truck na naghahakot na may nakalagay na City Government of Puerto, Princesa. Nagsimula silang mag-quarry noong Abril 2023. Ang gusto lang namin ay mahinto na itong quarrying ng LGU Puerto Princesa, baka maulit na naman ang nangyari noong Bagyong Odette na bahain kami. Tama ba na labagin ng LGU Puerto Princesa ang isang Presidential Proclamation na ang aming Irawan River ay isang Watershed Reservation Project?"

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

\*\*\*\*\* This is an automatically generated email, please do not reply \*\*\*\*\*