

## 8888 Citizens' Complaint Hotline

Ticket Reference Number: POSP-062323-843-001

Status: Ticket indorsed

Head of Agency: N/A

Agency: Department of Environment and Natural Resources

Agency Address: N/A

Attention (Focal Person): USEC. Marilou G. Erni

Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 23 June 2023

Name of Client: Maria Nieves E. Ilisan

Address: 119 Abad Santos Street, Recaido Subdivision, Tanglaw (Pob.), Puerto

princesa city (capital), Palawan

Contact Details: 09675447420

Nature of call: 2023 - Integrity - Process And Services

Subject: Alleged Irregularities of the Department of Environment and Natural

Resource (DENR) Community Environment and Natural Resources Office (CENRO) Brooke's Point, Palawan Relative to Homestead

Application

## Details:

Respectfully referring the attached concern regarding alleged irregularities of Department of Environment and Natural Resource (DENR) Community Environment and Natural Resources Office (CENRO) Brooke's Point, Palawan relative to homestead application for appropriate action.

Note: This concern has been lodged through the PAC Postmail.

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

\*\*\*\*\*\*\* This is an automatically generated email, please do not reply \*\*\*\*\*\*\*\*\*