



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number :	W20230621-950-21
Status:	Ticket indorsed
Head of Agency :	N/A
Agency :	Department of Environment and Natural Resources
Agency Address :	N/A
Attention (Focal Person) :	USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date:	21 June 2023
Name of Client:	N/A
Address:	N/A
Contact Details:	N/A N/A N/A
Nature of call:	2023 - Integrity - Process And Services
Subject:	Alleged Inconvenient Process and Service of the Protected Area Management Board, Regional Executive Director MIMAROPA Relative to Issuance of PAMB Clearance Request

Details:

Agency: Protected Area Management Board, Regional Executive Director MIMAROPA
Location/Address: DENR By The Bay Building, 1515 Roxas Boulevard, Ermita Manila

We secure our PAMB resolution endorsing Buko Beach Resort for PAMB clearance last 2017 the processing was derailed maybe due to pandemic. We write a letter to the RED of PAMB to request for PAMB clearance last 11 August 2022 this was duly received by their office on the same day (document number E-2022-92605)they have conducted onsite inspection in compliance with the guidelines/procedure for PAMB endorsements and we have provided all documents upon inspection last September 2022. We write a series of follow up and on April 2023 they have requested again additional documents and we have provided it again. We write a series of follow up to their office reminding the ARTA law. Our follow and pamb endorsements took very long we need it to secure the ECC and to make our resort compliant with the law implemented in the Philippines. We raised this matter to you to check the capability of this office to issue such certificate in due time. Thank you!

Note: This concern has been lodged through the 8888 Website.

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****