



Re: Ticket No.: W20230619-950-19 / 1st indorsement / 2023 - Environmental Practices

1 message

8888 DENR <denr@8888.gov.ph>

Mon, Jun 26, 2023 at 12:14 AM

To: R4B PENRO Palawan <penropalawan@denr.gov.ph>, DENR PENRO <denr8888palawan@yahoo.com>

Cc: 8888 Complaints <complaints@8888.gov.ph>, DENR Mimaropa Region <mimaroparegion@denr.gov.ph>, Regional Office <denr8888mimaropa@yahoo.com>

Dear Sir/Madam,

Please see the attached second endorsement/referral from Hotline 8888 with Ticket No. W20230619-950-19 for prompt action/reply within 72 hours pursuant to Section 5 of EO No. 6.

Due to the increasing volume of complaints received by the 8888 Citizens' Complaint Center from callers refuting claims of concerned offices that they have initiated communication with callers as a measure of a concrete and specific action taken, the 8888 CCC will now be asking the concerned offices to provide proof of their communication/s, such as email attachments and/ or screenshot of text message or call logs before tickets may be approved for closing. If the communication was made through calls using landlines, please indicate in your note the recipient contact number with date and time the call was made so we can properly inform callers during their course of follow up with 8888 CCC of such action.

Thank you!

On Thu, Jun 22, 2023 at 10:45 AM R4B PENRO Palawan <penropalawan@denr.gov.ph> wrote:

Dear **Sir/Madam**:

Good day!

This is to acknowledge our receipt of your email.

Thank you.

Yours truly,

FELIZARDO B. CAYATOC
Provincial Environment
and Natural Resources Officer

.....
DENR-PENRO Palawan
Bgy. Sta. Monica
Puerto Princesa City
5300 Palawan
PHILIPPINES

Email: penropalawan@denr.gov.ph
Website: www.denrpalawan.tk

Telephone Numbers:

Office of the PENRO +63 (48) 434-8791
Information Desk +63 (48) 433-5638
Planning Office +63 (48) 433-2050
Cashier's Office +63 (48) 433-1391
.....

On Wed, Jun 21, 2023 at 5:45 PM 8888 DENR <denr@8888.gov.ph> wrote:

Dear Sir/Madam,

Please see the attached referral from Hotline 8888 with Ticket No. W20230619-950-19 for prompt action/reply within 72 hours pursuant to Section 5 of EO No. 6.

Due to the increasing volume of complaints received by the 8888 Citizens' Complaint Center from callers refuting claims of concerned offices that they have initiated communication with callers as a measure of a concrete and specific action taken, the 8888 CCC will now be asking the concerned offices to provide proof of their communication/s, such as email attachments and/ or screenshot of text message or call logs before tickets may be approved for closing. If the communication was made through calls using landlines, please indicate in your note the recipient contact number with date and time the call was made so we can properly inform callers during their course of follow up with 8888 CCC of such action.

Thank you!

On Mon, Jun 19, 2023 at 10:02 PM complaint8888@malacanang.gov.ph <complaint8888@malacanang.gov.ph> wrote:

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline.
Please see attached PDF.

Thank you

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Office of the Secretary

DENR Action Center/Hotline

Department of Environment and Natural Resources

Republic of the Philippines

Visayas Ave., Diliman, Quezon City, Metro Manila, 1100, Philippines

osec@denr.gov.ph

actioncenter@denr.gov.ph

Tel no. (02) 8-920-0689

Mobile: 0917-868-3367 (Hotline)

<http://www.denr.gov.ph>

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Office of the Secretary

DENR Action Center/Hotline

Department of Environment and Natural Resources

Republic of the Philippines

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W20230619-950-19.pdf

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