



DENR Mimaropa Region <mimaroparegion@denr.gov.ph>

Fwd: For conforme

1 message

DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com>

Sun, Mar 26, 2023 at 6:45 PM

To: PFMS CDD <pfmscdd2016@gmail.com>, Mimaropa Region <mimaroparegion@denr.gov.ph>

Good day,

Forwarding the email of one of our suppliers to the CIVIL SERVICE COMMISSION complaining about the process of their payment.

For your information.

Thank you,

Len

----- Forwarded message -----

From: **CONTACT CENTER NG BAYAN (CCB)** <email@contactcenterngbayan.gov.ph>

Date: Mon, Mar 27, 2023 at 8:47 AM

Subject: Re: For conforme

To: DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com>

Cc: Keith Anthony Fabro <keithanthony.fabro@gmail.com>

Dear Sir / Madam:

Greetings from the Civil Service Commission!

This is to acknowledge receipt of your email.

Thank you very much.

Contact Center ng BayanPublic Assistance and Information Office
Civil Service Commission - Central Office
CSC Building, IBP Road, Constitution Hills
1126 Quezon City, Philippines

Fax No. (02) 8-932-0179

CCB Text: 0908-8816565

Email Address: email@contactcenterngbayan.gov.phWebsites: [<http://www.csc.gov.ph/>] ; [<http://www.contactcenterngbayan.gov.ph/>]

Any emails that exceed 5MB in total size will not be processed by our support system please re-size and resend.

"Privileged and confidential information may be contained in this message. If you are not the intended recipient of this message, you may not use, copy, disclose, forward or distribute the contents of this message to any entity. If you have received this communication in error, please notify us immediately by replying to this email, and then delete this email immediately from your system. If verification is required please request a hard-copy version. The views, opinions, and other information expressed in this message are those of the sender and do not necessarily reflect the views of the Commission. The Philippine Civil Service Commission does not accept liability for any errors or omissions in the contents of this message which arise as a result of email transmission. Before opening any attachment, please check them for viruses and defects."

On Fri, Mar 24, 2023 at 2:57 PM DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com> wrote:

Good afternoon Sir/Madam:

We are acknowledging receipt of your email. We have also corresponded with Mr. Keith Fabro regarding his concerns as seen within this email chain.

Thanks!

On Fri, Mar 24, 2023 at 1:59 PM CONTACT CENTER NG BAYAN (CCB) <email@contactcenterngbayan.gov.ph> wrote:

Dear Sir / Madam:

Greetings from the Civil Service Commission!

May we refer, for your information and appropriate action, an email from Mr. Keith Anthony Fabro coursed through the Contact Center ng Bayan (CCB).

Please acknowledge receipt.

Thank you.

Contact Center ng Bayan

Public Assistance and Information Office
Civil Service Commission - Central Office
CSC Building, IBP Road, Constitution Hills
1126 Quezon City, Philippines
Fax No.(02) 8-932-0179
CCB Text: 0908-8816565

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"Privileged and confidential information may be contained in this message. If you are not the intended recipient of this message, you may not use, copy, disclose, forward or distribute the contents of this message to any entity. If you have received this communication in error, please notify us immediately by replying to this email, and then delete this email immediately from your system. If verification is required please request a hard-copy version. The views, opinions, and other information expressed in this message are those of the sender and do not necessarily reflect the views of the Commission. The Philippine Civil Service Commission does not accept liability for any errors or omissions in the contents of this message which arise as a result of email transmission. Before opening any attachment, please check them for viruses and defects."

----- Forwarded message -----

From: **Keith Anthony Fabro** <keithanthony.fabro@gmail.com>

Date: Fri, Mar 24, 2023 at 11:11 AM

Subject: Re: For conforme

To: DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com>, CONTACT CENTER NG BAYAN (CCB) <email@contactcenterngbayan.gov.ph>

Hello, Ma'am. It's frustrating to know that I have waited for this certificate of acceptance for nearly two months now only to be misplaced by someone. I hope that the [@CONTACT CENTER NG BAYAN \(CCB\)](#) will look into this and do the necessary action against that liable person. Thank you very much for the update.

On Fri, Mar 24, 2023, 11:05 AM DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com> wrote:

Upon checking with the end-user, the misplaced document is not the Voucher, but the Certificate of Acceptance. They already reconstituted the said document and forwarded it to the Office of the RED for signature.

You may directly coordinate with Ms. Elna on the progress of this document.

Thank you!

On Fri, Mar 24, 2023 at 10:58 AM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:

Dear Ma'am,

In our February 14 conversation (see attached Facebook chat screenshot), Ma'am Elna Yoo said that there's already a certificate of acceptance forwarded to ORED.

However, as per your email, the voucher was returned on March 16 due to the absence of said important attachment (i.e., acceptance certificate).

Please clarify why the output review and acceptance certificate issuance are taking almost two months already since the project completion on the first week of February.

Thank you.

Truly,

Keith Anthony Fabro

On Fri, Mar 24, 2023, 10:13 AM DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com> wrote:

Good day Mr. Fabro,

We understand your frustration and we do apologize for this. We, in the Procurement Section have already fulfilled our role in procuring the services required by the end-user.

The General Services Section on the other hand is in charge in the preparation of other documents necessary for the processing of payment.

But we would just like to inform you that one of the major requirements to process the payment is the Certificate of Acceptance to be prepared by the End-user (Conservation and Development Division c/o Ms. Elna Yoo) which will be recommended for approval by their Chief, Conservation and Development Division - For. Maria Melissa L. Edangan and to be approved by our Regional Executive Director - Lormelyn E. Claudio.

Upon checking with Finance Division, your voucher was returned to the end-user (CDD) on 16 March 2023 because of the lacking Certificate of Acceptance as required by our accountant to process your payment. The voucher was not misplaced at all.

We hope we were able to enlighten you on this matter.

Thank you!

On Thu, Mar 23, 2023 at 5:36 PM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:

Dear Sir/Madam,

Greetings!

My payment request for the delivered outputs re *CBFM-CARP success story documentation project* has been emailed to your office on February 7 or nearly two months ago.

However, I have received none so far. The delayed payment release is dismaying. This is way beyond the maximum processing days for complex requests under ARTA.

I was told that someone misplaced my voucher and/or doc/s necessary in processing the payment. This means I might have to wait for a month or, probably, more.

Thus, I'm CCing here the CSC's [@CONTACT CENTER NG BAYAN \(CCB\)](#) for appropriate action/s against that liable person/s.

I look forward to your speedy response on this matter. Thank you very much.

Truly,
Keith Anthony Fabro

On Wed, Mar 15, 2023, 9:29 AM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:

Dear Engr Cyndel,

Good day indeed!

Many thanks for facilitating this.

Sincerely,
Keith

On Wed, Mar 15, 2023, 9:22 AM DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com> wrote:

Good day Sir,

We sent your voucher to the Finance Division for processing this morning po.

God bless,

On Mon, Mar 13, 2023 at 11:49 AM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:

Dear Ma'am,

Good day!

May I know if the RED's signature and eventual payment release are all possible within this week?

Many thanks,

Keith Anthony S. Fabro

+63 917 774 3010

keithanthony.fabro@gmail.com

www.keithanthonyfabro.com

Palawan, Philippines

On Mon, Mar 13, 2023 at 11:43 AM DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com> wrote:
Good day!

Ms. Elna Yoo informed us that the certificate of acceptance (one of the requirements for the processing of payment) is not yet signed by our Regional Executive Director.

On Fri, Mar 10, 2023 at 8:01 AM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:
Dear Ma'am,

Greetings!

I'd like to follow up on the status of my payment request dated Feb 7?

Many thanks,

Keith Anthony S. Fabro

+63 917 774 3010

keithanthony.fabro@gmail.com

www.keithanthonyfabro.com

Palawan, Philippines

On Tue, Feb 7, 2023 at 11:05 AM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:
Dear Engr Cyndel & Ma'am Elna,

Good day!

I am pleased to submit herewith our billing statement for your reference.

If you have any questions, please feel free to contact us.

It's been a pleasure working with all of you.

Many thanks for this great opportunity.

Sincerely,

Keith Anthony S. Fabro

Ekomunikatib Multimedia Consultancy Services

+63 917 774 3010

keithanthony.fabro@gmail.com

www.keithanthonyfabro.com

Palawan, Philippines

On Wed, Dec 28, 2022 at 11:55 PM DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com> wrote:
Late evening Sir!

The end-user will forward all the necessary documents for the processing of payment. I have already discussed it with Mam Elna this morning po.

Thanks!

On Wed, Dec 28, 2022 at 1:25 PM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:
Dear Ma'am/Sir,

Greetings!

We are respectfully forwarding the final outputs [here](#) and [here](#).

Many thanks,

Keith Anthony S. Fabro
Freelance Environmental Journalist



+63 917 774 3010

keithanthony.fabro@gmail.com

www.keithanthonyfabro.com

Palawan, Philippines

On Wed, Dec 28, 2022 at 11:11 AM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:
Dear Engr Cynd,

Good day po.

Ano pong docs ang need from our end? Pinapa-prepare po ako ni Ma'am Elna for the payment claim daw po bukas.

Many thanks,

Keith Anthony S. Fabro



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keithanthony.fabro@gmail.com

www.keithanthonyfabro.com

Palawan, Philippines

On Fri, Dec 16, 2022 at 4:27 PM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:
Hello Ma'am,

We are respectfully forwarding here the final video with the last comments of Ma'am Elna already integrated:

https://drive.google.com/file/d/1Ds0bAbjndx8tiZeSiwYepIIP8Q_atddC/view?usp=sharing

We are still awaiting po yung message ni RED para ma-forward na rin po namin sa printing press ang report for printing.

Many thanks,
Keith

On Fri, Dec 16, 2022 at 2:05 PM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:
Dear Engr. Cyndel,

Good day!

We're in the process of finalizing all the outputs po.

For the video, we're just changing the background music as per Ma'am Elna's request.

Please expect the delivery of the printed narrative next week.

Lastly, we are advised by Ma'am Elna to start processing po our papers for the payment release.

How can we proceed with this po?

Many thanks,

Keith Anthony S. Fabro

Environmental Communications Specialist

EKOMUNIKATIB MULTIMEDIA CONSULTANCY SERVICES



+63 917 774 3010

keithanthony.fabro@gmail.com

www.keithanthonyfabro.com

Palawan, Philippines

On Fri, Dec 2, 2022 at 4:24 PM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:
Hello Engr. Cyndel,

I'm also forwarding a preview of the narrative report here: https://www.canva.com/design/DAFMY4bZw-c/ovGd5bfuuh5SbyKv_xlYWW/view?utm_content=DAFMY4bZw-c&utm_campaign=designshare&utm_medium=link2&utm_source=sharebutton

We hope to get RED's message so we can include it in the layout as soon as possible.

Many thanks,

Keith

On Fri, Dec 2, 2022 at 2:21 PM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:
Salamat po, Engr!

On Fri, Dec 2, 2022, 2:19 PM DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com> wrote:

Got this, thanks. The end-user will evaluate your submission po.

On Fri, Dec 2, 2022 at 1:28 PM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:

Dear Ma'am,

Good day!

We are respectfully forwarding po the updated video for your review
: <https://drive.google.com/file/d/1le8RuhOZj0bxZWP1hT10DxuHEM9SsaTj/view?usp=drivesdk>

A copy of which was also sent to Ma'am Elna Yoo, MPMP and Cenro and Penro CBFM desk chiefs last night.

We hope to hear feedback from your office soon. Also, we would like to know if RED's message is ready so we can include it in the written narrative report layout.

Many thanks,

Keith

On Tue, Nov 29, 2022, 9:50 AM DENR MIMAROPA RBAC <denrmimaropa.rbac@gmail.com> wrote:

Noted po sir. We will inform the end-user about this po.
Thank you.

On Mon, Nov 28, 2022 at 4:28 PM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:

Dear Engr. Cyndel,

Greetings!

I'm happy to let you know that the [first version](#) of the documentary is now ready for your review.

We are still waiting for the messages from RED's/Asst. Dir.'s Office; once we receive it, we will email the written report layout to you as soon as possible.

Many thanks for your trust,

Keith Anthony S. Fabro

Environmental Communications Specialist



+63 917 774 3010

keithanthony.fabro@gmail.com

www.keithanthonyfabro.com

Palawan, Philippines

On Fri, Nov 18, 2022 at 3:17 PM Keith Anthony Fabro <keithanthony.fabro@gmail.com> wrote:

Maraming salamat po, Ma'am!

Keith Anthony S. Fabro

Environmental Communication
Specialist

+63 917 774 3010

keithanthony.fabro@gmail.com

www.keithanthonyfabro.com

Palawan, Philippines

On Fri, Nov 18, 2022 at 12:34 PM DENR MIMAROPA RBAC
<denrmimaropa.rbac@gmail.com> wrote:
Yes po. 30 working days upon receipt og the Notice to Proceed.

Thanks!

On Fri, Nov 18, 2022 at 11:11 AM Keith Anthony Fabro
<keithanthony.fabro@gmail.com> wrote:
Dear Ma'am,

Greetings!

May I confirm if our final delivery deadline is 30 working days after I have signed the notice on October 23?

If so, that falls on December 7.

Please expect us to submit the first versions of the written report on or before November 23 and the video documentation on or before Nov. 25.

Thank you very much for your clarification.

Sincerely,

Keith Anthony S. Fabro

Environmental Communications Specialist
EKOMUNIKATIB MULTIMEDIA CONSULTANCY
SERVICES



+63 917 774 3010

keithanthony.fabro@gmail.com

www.keithanthonyfabro.com

Palawan, Philippines

On Sun, Oct 23, 2022 at 7:47 PM Keith Anthony Fabro
<keithanthony.fabro@gmail.com> wrote:

Dear Engr. Calayo,

Greetings!

I've attached herewith the documents with my signature.

Thank you very much for entrusting this project to us.

Rest assured that we will give our best to satisfy your requirements.

Sincerely,

Keith Anthony S. Fabro

Environmental Communications Specialist
Ekomunikatib Multimedia Consultancy Services



+63 917 774 3010

keithanthony.fabro@gmail.com

www.keithanthonyfabro.com

Palawan, Philippines

On Fri, Oct 21, 2022 at 3:41 PM DENR MIMAROPA RBAC

<denrmimaropa.rbac@gmail.com> wrote:

Good day,

Please see attached files and send it back to us once signed.

Thank you

--

Truly yours,

ENGR. CYNDEL D. OLAGUERA-CALAYO

OIC-Chief, Procurement Section

Administrative Division

DENR MIMAROPA Region

1515 L & S Bldg., Roxas Blvd., Ermita, Manila

E-mail: denrmimaropa.rbac@gmail.com

Contact Nos.:

(landline number) 70023114

(mobile numbers) 09994033652; 09176030510; 09777664078

--

Truly yours,

ENGR. CYNDEL D. OLAGUERA-CALAYO

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