



Republic of the Philippines
Department of Environment and Natural Resources
Visayas Avenue, Diliman, Quezon City
Tel Nos. (632) 8929-6626 loc.2019;1070 Fax(632) 8926-2567
E-mail: officeofuseccuna@denr.gov.ph; website www.denr.gov.ph

MEMORANDUM

FOR : THE REGIONAL EXECUTIVE DIRECTOR
DENR-Region IV-B MIMAROPA
1515 Roxas Blvd., Ermita, Manila

FROM : THE CHIEF OF STAFF
Office of the Undersecretary Field Operations – Luzon, Visayas and
Environment

**SUBJECT : REQUEST OF MR. GIL CASTRO, JR. FOR ASSISTANCE RE:
STATUS OF THEIR PUBLIC LAND APPLICATION FOR LOT
NO. 1087, PLS-14, LOCATED IN SABLAYAN, OCCIDENTAL
MINDORO**

DATE : MAR 02 2023

This pertains to the electronic mail dated 18 January 2023 from the Presidential Complaint Center, Office of the President, Manila, addressed to the Office of the DENR Secretary, received by this Office on 16 February 2023, referring the request of Mr. Gil Castro, Jr., regarding the above-mentioned subject.

May we refer the matter for your appropriate action in accordance with the pertinent laws, rules and regulations on the matter. Directly reply to the parties concerned and copy furnish this Office of the action taken citing document tracking number DENRCO-OSEC-2023-000289 for record and monitoring purposes.

For consideration, please.


ATTY. RICKY A. ARZADON, CESO IV

Encls.: as stated

cc: **Mr. Gil Castro, Jr.**
rossannfernandez_ph@yahoo.com

Presidential Complaint Center
Office of the President, Malacañang, Manila
PCC-CAM-01-16-2023-078
pcc@malacanang.gov.ph

Office of the Secretary
DENR



Office of the DENR Secretary <osec@denr.gov.ph>

Re: Status of land Application for lot 1087

Presidential Complaint Center (PCC) <pcc@malacanang.gov.ph>

Wed, Jan 18, 2023 at 11:05 AM

To: DENR OSEC <osec@denr.gov.ph>

Cc: gil castro <gilcastro_ph@outlook.com>

Sir/Madam:

Respectfully forwarding the email received through the Presidential Complaint Center official email, for appropriate action, consistent with existing laws, rules and regulations on the matter, seeking intercession relative to issues and concerns which may be best addressed/coordinated by that Office.

A reply direct to the party/ies concerned, copy furnished the Center citing the PCC Code Number, will be highly appreciated. Expeditionary action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Please feel free to email us if you have any questions, comments, queries and suggestions.

Your feedback is valuable to us especially during these challenging times. Please let us know your experience by clicking the link below:

[PCC Client Satisfaction Survey](#)

Thank you very much!

/ccc

PRESIDENTIAL COMPLAINT CENTER

Office of the President of the Philippines

J.P. Laurel St., Malacañang Complex, San Miguel, Manila

Email: pcc@malacanang.gov.ph

Tel: 8249-8310 local 8175

Monday - Friday (except National Holidays and Work Suspensions)

8:15 AM - 5:00 PM

OFFICIAL PCC TRANSMITTAL TO FOLLOW

Code No. PCC-CAM-01-16-2023-078

DENR

IMPORTANT NOTICE:

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Center is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Center accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

From: "gil castro" <gilcastro_ph@outlook.com>

To: "Presidential Complaint Center, PCC" <pcc@malacanang.gov.ph>

Cc: "Ross Ann Castro" <rossannfernandez_ph@yahoo.com>
Sent: Monday, January 16, 2023 12:27:22 PM
Subject: Fwd: Status of land Application for lot 1087

To whom it may concern:

Good day!

I would like to report and ask for your kind assistance regarding my request to DENR office in Sablayan, Occidental Mindoro. I have been applying a parcel of public land to their office since 2017 (lot 1087 PLS-14). But it is not being addressed properly and seems not being acted upon.

Last year, I visited their office dated April 2022 and talked to Mr. Santos (CENRO Sablayan). He said that they will send 3 series of letter to the person who applied before me if they were still interested to the said land. They sent a letter on May 2022. I followed up thru email on Sept. 2022 and they told me that they are still waiting a return letter from the courier before they will send another letter. They even told me that I, myself, to follow up the courier which I think it's their job to do it. I followed up again on December 2022. But no response received from them. It's been 8 months since they send the 1st letter to the other party.

Looking forward for your kind and prompt assistance to this.

Regards,
Gil Castro Jr
Applicant of lot 1087 PLS-14

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From: gil castro <gilcastro_ph@outlook.com>
Sent: Monday, December 26, 2022 21:42
To: R4B CENRO Sablayan <cenrosablayan@denr.gov.ph>
Subject: Re: Status of land Application for lot 1087

Good Day Sir,

May I have an update regarding my concern? Thank you.

Regards,
Gil Castro Jr.
Applicant of lot 1087 PLS-14

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From: gil castro <gilcastro_ph@outlook.com>
Sent: Wednesday, September 14, 2022 7:38:33 PM
To: R4B CENRO Sablayan <cenrosablayan@denr.gov.ph>
Subject: Re: Status of land Application for lot 1087

Hi Sir/Maam,

I think I don't have the authority to follow up the letter in post office since your office is the sender of that letter.