



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20230516-849-3**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 16 May 2023
Name of Client: Rosemarie S. Recepcion
Address: Purok Seaside, Payompon, Mamburao (capital), Occidental Mindoro
Contact Details: 0967 573 9152
jessicahernandezrecepcion@gmail.com
Nature of call: 2023 - All Other Issues Not Covered
Subject: Request for Assistance Regarding Certificate of Status of Land in
Payompon Seaside, Mamburao, Occidental Mindoro (For Referral to
CENRO Sablayan)

Details:

"Gusto sana namin humingi ng tulong na maiparating sa CENRO Sablayan, Occidental Mindoro na mabigyan kami ng certificate of status ng lupang kanilang sinukat sa lugar ng Payompon Seaside, Mamburao, Occidental Mindoro. Upang mapatunayan namin na ang common law husband ko ay kasama sa nabigyan ng award sa lupang nasukat na inaangkin ng kapit-bahay namin na si Shirley Capasin. Pinagiba ang bahay namin habang nasa loob ng bahay ang dalawang (2) minor kong anak na isang 14)years old at isang 18 years old. Nanghingi kami ng tulong sa pulis pero hindi kami nirespondehan at sa barangay naman ay tanod lang ang pumunta. Sana ay namagitan muna ang barangay at pulis bago giniba ang bahay dahil may mga bata pang nasa loob at huwag sila mang-harass. Wala ring permit ang pag-giba ng bahay dahil wala silang pinakita bago ito gibain. Ngayon ay hindi makapasok ang anak ko sa school dahil ang mga uniform nila ay nasa bahay na giniba." This concern was also endorsed to the Department of the Interior and Local Government MIMAROPA

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****