



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20230530-899-1**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 30 May 2023
Name of Client: N/A
Address: N/A
Contact Details: N/A
N/A
N/A
Nature of call: 2023 - Slow/ Inefficient/ Inconvenient Process
Subject: Alleged Delayed Salary of Employees of the Provincial Environment and Natural Resources Office (PENRO) Palawan

Details:

"Ang concern ko ay tungkol sa delayed na pasuweldo ng Department of Environment and Natural Resources (DENR) Provincial Environment and Natural Resources Office (PENRO) Palawan sa ilang employees under field offices. Kahit maaga naman napa-process ang mga daily time record (DTR) namin ay palagi na lamang late na naaayos. Ngayon nga ay hindi pa rin kami sume-suweldo simula April 2023 hanggang ngayong May 2023. Kapag nagpa-follow up kami ay wala din naman nangyayari. Hindi ko alam kung aware ang DENR Regional Office dito pero sana ay maiparating sa Regional Executive Director ng MIMAROPA upang ma-address niya at maaksyunan sana ito."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****