



DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;

**Re: Ticket No.: P20230504-671-14 / 1st indorsement / 2023 - Slow/ Inefficient/ Inconvenient Process**

1 message

**8888 DENR** <denr@8888.gov.ph>

Thu, May 4, 2023 at 5:48 PM

To: R4B PENRO Palawan &lt;penropalawan@denr.gov.ph&gt;, DENR PENRO &lt;denr8888palawan@yahoo.com&gt;

Cc: 8888 Complaints &lt;complaints@8888.gov.ph&gt;, R4B CENRO Coron &lt;cenrocoron@denr.gov.ph&gt;, DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;, Regional Office &lt;denr8888mimaropa@yahoo.com&gt;

Dear Sir/Madam,

Please see the attached referral from Hotline 8888 Ticket P20230504-671-14 for prompt action/reply within 72 hours pursuant to Section 5 of EO No. 6.

Due to the increasing volume of complaints received by the 8888 Citizens' Complaint Center from callers refuting claims of concerned offices that they have initiated communication with callers as a measure of a concrete and specific action taken, the 8888 CCC will now be asking the concerned offices to provide proof of their communication/s, such as email attachments and/ or screenshot of text message or call logs before tickets may be approved for closing. If the communication was made through calls using landlines, please indicate in your note the recipient contact number with date and time the call was made so we can properly inform callers during their course of follow up with 8888 CCC of such action.

Thank you!

On Thu, May 4, 2023 at 3:13 PM [complaint8888@malacanang.gov.ph](mailto:complaint8888@malacanang.gov.ph) <[complaint8888@malacanang.gov.ph](mailto:complaint8888@malacanang.gov.ph)> wrote:

Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline.  
Please see attached PDF.

Thank you

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**Office of the Secretary****DENR Action Center/Hotline****Department of Environment and Natural Resources**

Republic of the Philippines

Visayas Ave., Diliman, Quezon City, Metro Manila, 1100, Philippines

[osec@denr.gov.ph](mailto:osec@denr.gov.ph)[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)

Tel no. (02) 8-920-0689

Mobile: 0917-868-3367 (Hotline)

<http://www.denr.gov.ph>**IMPORTANT:**

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**P20230504-671-14.pdf**

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