

## 8888 Citizens' Complaint Hotline

Ticket Reference Number: P20230504-671-14
Status: Ticket indorsed

Head of Agency: N/A

Agency: Department of Environment and Natural

Resources

Agency Address: N/A

Attention (Focal Person): Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 4 May 2023

Name of Client: N/A
Address: N/A
Contact Details: N/A

N/A N/A

Nature of call: 2023 - Slow/ Inefficient/ Inconvenient Process

Subject: Alleged Unpaid Debts of the Department of Environment and Natural

Resources (DENR) Coron, Palawan

## Details:

"Isa kami sa general supplier ng Department of Environment and Natural Resources (DENR) Coron, Palawan. Ang concern namin ay ang payment nila dahil nag-supply kami sa kanila noong November 2022 pa pero hanggang ngayon wala pa silang binabayad sa amin. Naglabas rin kami ng pera para sa mga expenses para dito. Sana ay mabayaran na nila kami dahil ang iba naming puhunan ay inutang lang din namin."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

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