



# Office of the President

REPUBLIC OF THE PHILIPPINES

## 8888 Citizens' Complaint Hotline

|                            |   |
|----------------------------|---|
| Ticket Reference Number :  | <b>POSM-111323-844-008</b>                      |
| Status:                    | Ticket indorsed                                 |
| Head of Agency :           | N/A   |
| Agency :                   | Department of Environment and Natural Resources |
| Agency Address :           | N/A   |
| Attention (Focal Person) : | USEC. Marilou G. Erni                           |

---

Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

|                  |  |
|------------------|--|
| Date:            | 13 November 2023   |
| Name of Client:  | Maria Dela Cruz  |
| Address:         | , , ,  |
| Contact Details: |  |
| Nature of call:  | 2023 - Integrity - Process And Services  |
| Subject:         | Alleged Non-Compliance of the Department of Environment and Natural Resources (DENR) to Executive Order No. 682, S. 2007 |

---

Details:

Respectfully referring the attached concern regarding alleged non-compliance of the Department of Environment and Natural Resources (DENR) to Executive Order No. 682, S. 2007 for appropriate action.

For further details, kindly check the attached documents. Thank you.

Note: This concern has been lodged through the MRO Postmail.

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

\*\*\*\*\* This is an automatically generated email, please do not reply \*\*\*\*\*