



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number :	G20231115-894-3
Status:	Ticket indorsed
Head of Agency :	N/A
Agency :	Department of Environment and Natural Resources
Agency Address :	N/A
Attention (Focal Person) :	USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date:	15 November 2023
Name of Client:	Annabelle Eugenio Umali
Address:	Sitio Maasim, Payompon, Mamburao (capital), Occidental Mindoro
Contact Details:	0935 281 4108 N/A N/A
Nature of call:	2023 - All Other Issues Not Covered
Subject:	Request for an Investigation Relative to Issued Title from Department of Environment and Natural Resources (DENR) Main Office Region 4B

Details:

"Ang concern ko lang ay tungkol sa pagkakaroon ng titulo ni Alexander Dela Veña at Asuncion Villar mula sa Provincial Environmental and Natural Resources Office (PENRO) at Community Environmental and Natural Resources Office (CENRO), Department of Environment and Natural Resources (DENR) Main Office Region 4B. Noong May 13 at 14, 2022 kasi ay pinapaalis kami ni Alexander Dela Veña at Asuncion Villar sa tinitirhan namin sa Sitio Maasim, Payunpon, Mamburao Occidental Mindoro pero wala naman silang naipakitang dokumento na sila ang nagmamay-ari ng lupa. Nagulat na lang ako noong June 2022 ay nagkaroon sila ng titulo kaya noong June 5, 2022 ay pumunta ako sa DENR Main Office Region 4B para magtanong kung sino talaga ang nagmamay-ari ng lupa pero ayon sa nakausap ko na staff sa DENR ay mayroon daw noong nag-apply sa lupa na iyon para magkaroon ng titulo ang area at ito raw ay Ma.Teresa Siling pero hindi natapos. Wala rin daw ang pangalan nila Alexander Dela Veña at Asuncion Villar sa nagmamay-ari nito kaya nagtataka ako kung paano sila nagkaroon kaya sana ay maimbestigahan ito dahil ang nakapirma sa titulo ay sina Ernesto Tañada mula sa PENRO at Cesar Quebic mula naman sa CENRO, Mamburao Occidental Mindoro."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****