

Sir/Madam, please be informed that this ticket complaint was forwarded to for concrete and specific action within 72 hours pursuant to Section 5, EO No. 6. Thank you.

1 message

8888 DENR <denr@8888.gov.ph>

Wed, Nov 22, 2023 at 10:45 AM

To: DENR PENRO <denr8888palawan@yahoo.com>

Cc: DENR Mimaropa Region <mimaroparegion@denr.gov.ph>, Regional Office <denr8888mimaropa@yahoo.com>, R4B CENRO Taytay <cenrotaytay@denr.gov.ph>

Dear Sir/Madam,

Please see the attached referral from Hotline 8888 with Ticket No. P20231121-54-7 for prompt action/reply within 72 hours pursuant to Section 5 of EO No. 6.

Due to the increasing volume of complaints received by the 8888 Citizens' Complaint Center from callers refuting claims of concerned offices that they have initiated communication with callers as a measure of a concrete and specific action taken, the 8888 CCC will now be asking the concerned offices to provide proof of their communication/s, such as email attachments and/ or screenshot of text message or call logs before tickets may be approved for closing. If the communication was made through calls using landlines, please indicate in your note the recipient contact number with date and time the call was made so we can properly inform callers during their course of follow up with 8888 CCC of such action.

Thank you!

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Office of the Secretary

DENR Action Center/Hotline

Department of Environment and Natural Resources

Republic of the Philippines

Visayas Ave., Diliman, Quezon City, Metro Manila, 1100, Philippines

osec@denr.gov.ph

actioncenter@denr.gov.ph

Tel no. (02) 8-920-0689

Mobile: 0917-868-3367 (Hotline)

<http://www.denr.gov.ph>

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