



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20231121-54-7**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 21 November 2023
Name of Client: Maricar Gonzales Francisco
Address: Purok Cansilayan, Bato, Taytay, Palawan
Contact Details: 0947 616 1745
N/A
maricarayers93@gmail.com
Nature of call: 2023 - Integrity And Conduct - Employee
Subject: Alleged Irregular Act of an Employee of the Department of Environment and Natural Resources (DENR) - Community Environment and Natural Resources Office (CENRO) in Taytay, Palawan Relative to Approval...

Details:

"Alam naman ni Former Capitan Nava ng Barangay Bato, Taytay, Palawan na nabili ko na kay Mr. Michael Dinglasan ang lupa pero paulit-ulit pa rin niyang ine-entertain ang taong ito. Marami ng ginawang pangha-harass sa akin ang dating may-ari ng lupa at mayroon akong mga documents na nabili ko na ang lupa na pilit pa ring inaangkin sa akin. Ang sabi sa akin ng Assessors Office of Taytay, Palawan ay hindi raw ako puwedeng magbayad ng tax at maghintay na lang daw ako ng titulo ng lupa pero ang nangyari ay pinayagan nila si Mr. Dinglasan na siya ang makapagbayad ng tax sa lupang nabili ko na. Hindi ko kasi alam kung saang Assessors Office nagbayad ng tax si Mr. Dinglasan at nalaman ko na lang noong pumunta na ako sa Assessors Office of Taytay, Palawan. Inirereklamo ko ang dating kapitan na si Nava ng Barangay Bato, Taytay, Palawan dahil sa patuloy na pag-entertain niya kay Mr. Michael na alam naman na niyang nabili ko na ang lupa. Inirereklamo ko rin ang nag-asikaso sa akin para sa survey authority na mula sa Department of Environment and Natural Resources (DENR) Community Environment and Natural Resources Office (CENRO) Taytay, Palawan na si Sir Jones Lafuente dahil wala na akong natanggap na impormasyon mula sa kaniya para sa survey authority na for approval. More than four (4) months na ay wala akong natatanggap na update patungkol sa survey authority na ito. Hindi ako makapagbayad ng tax declaration dahil pinayagan nila na si Mr. Dinglasan na ang magbayad ng tax sa lupang nabili ko sa kaniya na ngayon ay inaangkin niya sa akin. Gusto kong maimbestigahan at matulungan ako tungkol dito para makapagbayad na ako ng tax declaration. Ang location ng nabili kong lupa ay nasa Purok Pansilyan, Barangay Bato, Taytay, Palawan. Sana matigil na rin ang pangha-harass sa akin ni Mr. Dinglasan dahil maraming beses na niya itong ginagawa sa akin at hanggang ngayon ay hina-harass pa rin niya ako. Ang pangha-harass na ginagawa niya sa akin ay tinatakot niya ako ipinapa-barangay ng paulit-ulit." NOTE: This concern was also endorsed to Department of Environment and Natural Resources (DENR) Community Environment and Natural Resources Office (CENRO) Taytay, Palawan.

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****