



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **W20231105-917-12**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 5 November 2023
Name of Client: N/A
Address: N/A
Contact Details: N/A
N/A
N/A
Nature of call: 2023 - Integrity And Conduct - Employee
Subject: Various Complaints Against an Employee of CENRO Sablayan,
Occidental Mindoro (For Referral to CENRO Sablayan)

Details:

Agency: DENR-CENRO ANASTACIO SANTOS

Location/Address: SABLAYAN, OCCIDENTAL MINDORO

DENR SECRETARY MS. MARIA ANTONIA YULO-LOYZAGA,
DENR RED FELIX S. MIRASOL, JR.

Nais po naming ireklamo ang nangyayaring proseso na ipinatutupad ni Cenro Anastacio A. Santos hinggil sa pagpuputol ng mga punong malalaking ACACIA (Century tree). Hindi naman planted, hindi po ba dapat kapag hindi planted trees ay sa Penro, Region at Central office manggagaling ang cutting permit? Lalo na kung marami ang Acacia na puputulin? Ang nakapagtataka po hindi pa nga na-i-inspection at na geotagging ni Utilization Officer JC Juan at Ronald Tendido ay may permit na, pirmado na ni Cenro Anastacio A. Santos ang cutting. Kaya nga nasabi ni Mr. JC Juan na “ may permit na pala ito ay hindi ko pa napupuntahan” para sa inspection at geotagging o mapping. Kaya’t ang gagawin na lamang ay dadayain or i-a-anti-date ang petsa ng picture sa pag-inspection, pakukuhanin lamang ng Brgy. Certification na Planted ang Century Tree na Acacia. Ang pangyayari pong ito ay matatagpuan sa may near Circle, Brgy. Alacaak Sta. Cruz Occidental Mindoro. 30,000 pesos ang kontrata ng nag-chainsaw, Chainsaw na galing sa ibang plantation. pangalawa na po ito, ang nauna po ay sa may welcome ng Mamburao, Seabreeze Brgy. Tayamaan, Mamburao Occidental Mindoro.

Masyado lamang pong nakakapagtaka ang tatlong klase ng pila (lane) sa opisina ni Cenro Anastacio A. Santos:

- 1.) EXPRESS LANE - sobrang bilis ng proseso po dito, wala pang inspection may permit na. basta ikaw ay MPM, (Mestiso, Pogi at Mayaman.) Magkakapermit ka kaagad, kahit na Century Trees yan, mapuputol agad. (putol na po ang mga nasabing malalaking Acacia.) Bakit po kaya pag POGI ay malakas kay Cenro Anastacio A. Santos?
- 2.) TURTLE LANE – usad pagong po dito, kahit trimming po lamang ang request, babagsak na sa bahay, kahit Senior Citizen ang may request ay kalahating taon na hindi pa napuputol ang sanga.
- 3.) FROZEN LANE – dito po ung mga pinipersonal nya, bawal ang galawan, kahit kumpleto ka ng requirements pagpasa ng request, pag follow –up mo, may nawawala na o kulang daw ang requirements kaya hindi magawa.

Masyado pong kaawa-awa kaming mga mamamayan na sumusunod sa proseso. Sana po ay mapa-imbestigahan ninyo ang katotohanan hinggil po sa aming reklamo. At sana naman po ay makita ng Regional at Central Office ang katiwalian ng inyo pong kawani dito sa Cenro-Sablayan, Occidental Mindoro.

Note: This concern has been lodged through the 8888 Website.

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****