



Human Resource Innovations and Solutions, Inc.

**Attention: Human Resource Department/Training Department
Heads, Managers, Interested Officers, Directors**

Dear Leaders,

We are pleased to inform you that HURIS, Inc. is now officially recognized as *CSC Accredited Learning and Development Institution*. Part of our advocacy is to reach out to the Government Sector and impart our best practices and tools to further develop the organization's Human Capital. With this, we would like to take this opportunity to offer our CSC-accredited Virtual Learning Courses to be conducted by **HUMAN RESOURCE INNOVATIONS AND SOLUTIONS, INC. (HURIS)** as an *In-house* program to your agency.

<p>Enhancing Service Delivery (CSC Accredited)</p> <p>The quality of service an organization provides to its customers could spell the difference between success and failure. As competition increases among organizations, customers get preoccupied with the quality of service they receive in their everyday transactions, especially with the new normal. To the customers, every person they deal with within the organization IS THE COMPANY. On-the-spot performance by the frontliners determines the outcome of the transaction — do you keep or lose the customers?</p>	<p>Php 17,024.00 (VAT Inclusive)</p> <p>October 19-20, 2023 9:00AM-5:00PM (16 hours; 8 hours/day)</p> <p>Venue: Astoria Plaza Hotel, Pasig City</p>
<p>Crisis Management (CSC Accredited)</p> <p>This course is designed to give participants a working knowledge of the principles and proven practices of crisis management so that they are able to come up with their own crisis management and communication plans in their organization.</p>	<p>Php 7,728.00 (VAT Inclusive)</p> <p>November 28-29, 2023 8:00 AM-12:00 NN (2-day course; a total of 8 training hours)</p> <p>Online Platform: Zoom</p>

We will be your partners, serving as a catalyst of change in your organization. We welcome any participant with managerial/supervisory functions who would like to attend our Virtual Learning Courses.

If interested, kindly access this link to fill out the form and register:

<https://forms.gle/AFsuqazVEnryzr1DA>

You may also reach us at the following contact details and look for Daff Evangelista or Wyona Enriquez

- **Landline number:** (02) 8871-6519
- **Mobile numbers:** 09176369099 or 09451152680

Please be advised that these are virtual learning courses. Please secure a Zoom Account to participate in any of the courses.



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Should you also need a full-length course, specially designed for your institution's needs, we are more than happy to discuss with you to assess your learning needs and design a course for you.

Best Regards,

Daff E. Correa

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