



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20231001-150-9-1**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 1 October 2023
Name of Client: N/A
Address: N/A
Contact Details: N/A
N/A
N/A
Nature of call: 2023 - All Other Issues Not Covered
Subject: Request for Assistance Regarding Relocation Survey in the Municipality of Quezon, Palawan

Details:

"Ang aking concern ay tungkol sa maitama mga barangay sa Google Map dito sa lugar namin sa Municipality of Quezon, Palawan. Lumapit na kami sa Legislative Office ng Quezon at nagpa-receive na rin kami ng sulat addressed to Governor at nakausap ko na rin ang Vice Governor namin dito pero hindi pa rin na update ang mapa namin sa Google Map. Ang pinaka nais ko lang ay maiparating ito sa naa-angkop na ahensya na maaring makatulong na ma-update ang mga lugar sa Mapa ng Google Map. Ang isa ko pang concern ay ang relocation survey na manggagaling sa Department of Environment and Natural Resources (DENR), sana maipatupad na sa lalong madaling panahon. Kami kasi ay nagkakaroon ng land dispute boundary kaya sana ay mailagay na sa tamang mapa. Iyon din kasi ang basehan namin kung saang barangay talaga kami nabibilang at kung hanggang saan ang boundary para maiwasan ang gulo sa aming barangay. Sana ay makipag-ugnayan sila sa aming Barangay Captain dito sa Panipian, Quezon, Palawan sa kung anuman ang magiging tugon nila tungkol dito."

Note: This concern is also endorsed to Municipality of Quezon, Palawan

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****