



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20231024-792-9**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 24 October 2023
Name of Client: Romesito Moreno Calma
Address: 5, Marulas, City of valenzuela, NATIONAL CAPITAL REGION (NCR)
Contact Details: 0999 818 6146
Nature of call: Patent/Stewardship/Registration
Subject: Request for Assistance Regarding Pre-Patent Application of Lot in Timberland Areas in Magdiwang, Romblon

Details:

"Mayroon akong concern sa lupa ng nanay ko rito sa Barangay Ambulong, Magdiwang, Romblon na may lot number na 1852. Ang lupa ng nanay ko ay pagmamay-ari raw ng government at ito ay nabibilang sa timberland area. Nag-apply ako ng pre-patent sa Department of Environment and Natural Resources (DENR) Odiongan, Romblon noong May 29, 2023 kaso ang sabi sa akin ay hindi ako makapag-apply dahil nasa timberland area ang lupa ng nanay ko. Isa rin sa concern ko ay mayroong tax declaration ang lupa ng nanay ko kaya nagtataka ako kung bakit hindi ako makapag-apply ng pre-patent para sa lupa ng nanay ko. Ang pangalan ng nanay ko na siyang may-ari ng lupa ay si Alvarita M. Calma at may sukat na 2.7 hectares ang lupang ito. Sana ay matulungan niyo ako na ma-coordinate ito sa DENR at sana ay makapag-apply na ako ng pre-patent para sa lupa ng nanay ko."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****