

## Invitation - Training Course on Service Process Streamlining (Oct 24-27)

1 message

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REGISTRATION IS NOW OPEN!



**TRAINING COURSE ON  
SERVICE PROCESS STREAMLINING  
BATCH 3**  
24-27 October 2023

Mode of Delivery: **Online**  
PHP 11,200.00 per participant  
Inclusive of 12% VAT

**REGISTER NOW!**  
<http://bit.ly/45bojk3>

The course provides an opportunity for participants to demonstrate acquired skills in process streamlining. It highlights the importance and benefits of improving service delivery efficiency and effectiveness in the public sector.

**Objectives**

At the end of this course, participants will be able to:

1. Discuss the principles of waste elimination and work simplification;
2. Apply the use of measurement tools in process streamlining;
3. Apply the use of Value Stream Mapping in documenting and charting processes;
4. Identify and use appropriate tools in presenting process improvements;
5. Prepare a draft agency action plan in streamlining of processes;
6. Realize the value of teamwork in the preparation and implementation of streamlining in the workplace.

**Coverage**

- Process Streamlining
- Lean Management and Lean Principles
- Measurement of Lean Metrics
- How to make a Value Stream Map
- Tools in the Streamlining Process

**Methodologies**

- Lectures
- Group exercises
- Case presentations
- Group presentations

**SCAN TO REGISTER**



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AIM FOR EXCELLENCE | MAKE A DIFFERENCE IN QUALITY AND PRODUCTIVITY

The Development Academy of the Philippines invites you to participate in the Training Course on Service Process Streamlining (Batch 3) on October 24-27, 2023.

The course provides the participants the knowledge on process streamlining, underlining its importance and benefits in improving service delivery efficiency and effectiveness. The course also provides an opportunity for participants to demonstrate their acquired skills in using various tools and techniques in process streamlining.

Course Fee: PHP 11,200.00 (inclusive of 12% VAT)

To reserve a slot on the course, please fill out this link:

<http://bit.ly/45bojk3>

Note: A limited number of participants will be accommodated on a first-come, first-served basis. We encourage you to take advantage of this opportunity by reserving slots early.

For more inquiries, you may contact Mr. Ryan Vincent Lim thru email [trainings@dap.edu.ph](mailto:trainings@dap.edu.ph); [limr@dap.edu.ph](mailto:limr@dap.edu.ph); or contact number 0976-027-8900.