



DENR Mimaropa Region <mimaroparegion@denr.gov.ph>

Fwd: (TRANSFER) Ticket No.: W20230907-948-17 / 1st indorsement / 2023 - Slow/ Inefficient/ Inconvenient Process

1 message

R4B PENRO Palawan <penropalawan@denr.gov.ph>

Sun, Sep 17, 2023 at 7:15 PM

To: DENR Mimaropa Region <mimaroparegion@denr.gov.ph>, DENR Action Center <actioncenter@denr.gov.ph>, DENR 8888 <denr@8888.gov.ph>, RED 8888 Office <denr8888mimaropa@yahoo.com>

Dear **Sir/Madam**:

Good day!

Kindly confirm receipt of this email.

Thank you.

Yours truly,

FELIZARDO B. CAYATOC

Provincial Environment
and Natural Resources Officer

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DENR-PENRO Palawan
Bgy. Sta. Monica
Puerto Princesa City
5300 Palawan
PHILIPPINES

Email: penropalawan@denr.gov.ph

Website: www.denrpalawan.tk

Telephone Numbers:

Office of the PENRO +63 (48) 434-8791

Information Desk +63 (48) 433-5638

Planning Office +63 (48) 433-2050

Cashier's Office +63 (48) 433-1391
.....

----- Forwarded message -----

From: **Regional Office** <denr8888mimaropa@yahoo.com>

Date: Mon, Sep 18, 2023 at 10:25 AM

Subject: (TRANSFER) Ticket No.: W20230907-948-17 / 1st indorsement / 2023 - Slow/ Inefficient/ Inconvenient Process

To: R4B PENRO Palawan <penropalawan@denr.gov.ph>

Cc: DENR Action Center <actioncenter@denr.gov.ph>

----- Forwarded Message -----

From: Surveys Division <surveys_mimaropa@yahoo.com>
To: R4B PENRO Palawan <penropalawan@denr.gov.ph>; CENRO Coron <cenrocoron@denr.gov.ph>
Cc: Regional Office <denr8888mimaropa@yahoo.com>
Sent: Friday, September 15, 2023 at 04:06:00 PM GMT+8
Subject: Fw: Ticket No.: W20230907-948-17 / 1st indorsement / 2023 - Slow/ Inefficient/ Inconvenient Process

Sir/Madam:

Forwarded is the request of Ms. Jewel Grace M. Ormido sent thru denr@8888.gov.ph with Ticket No.: W20230907-948-17 / 1st Indorsement / 2023 - Slow/ Inefficient/ Inconvenient Process.

In this regard, you are hereby instructed to directly coordinate with the concerned party and take appropriate action in accordance existing policies, rules and regulations.

For your immediate action.

SURVEYS AND MAPPING DIVISION

DENR MIMAROPA Region

DENR by the Bay Bldg., [1515 Roxas Blvd.](#), Ermita, Manila
(02) 8248-3367/ 8249-3368 loc. 2713

----- Forwarded Message -----

From: Regional Office <denr8888mimaropa@yahoo.com>
To: ormidojewelgrace@gmail.com <ormidojewelgrace@gmail.com>
Cc: mimaroparegion@denr.gov.ph <mimaroparegion@denr.gov.ph>; R4B PENRO Palawan <penropalawan@denr.gov.ph>; R4B CENRO Coron <cenrocoron@denr.gov.ph>; denrmimaropalpdd@gmail.com <denrmimaropalpdd@gmail.com>; surveys_mimaropa@yahoo.com <surveys_mimaropa@yahoo.com>
Sent: Monday, September 11, 2023 at 10:46:08 AM GMT+8
Subject: Fw: Ticket No.: W20230907-948-17 / 1st indorsement / 2023 - Slow/ Inefficient/ Inconvenient Process

Isang Makakalikasan Araw po!!!

This is to acknowledge receipt of your email and its attachment, please be informed that your concern is forwarded to the concern division for their appropriate action.

DENR MIMAROPA Regional Office (8888 Focal)

DENR by the Bay, 1515 L & S Building, [Barangay 668, Roxas Boulevard, Ermita, Manila 1000](#)
DENR VOIP: (02) 248-3367/ 248-3468/ 249-3367/ 405-0416 local 2700 / 2717Facsimile : (632) 405-0046

Email: enforcement.mimaropa@gmail.com / mimaroparegion@denr.gov.ph

----- Forwarded Message -----

From: 8888 DENR <denr@8888.gov.ph>
To: DENR PENRO <denr8888palawan@yahoo.com>
Cc: Regional Office <denr8888mimaropa@yahoo.com>; "cenrocoronaksyonkalikasan@gmail.com" <cenrocoronaksyonkalikasan@gmail.com>
Sent: Monday, September 11, 2023 at 08:48:24 AM GMT+8
Subject: Re: Ticket No.: W20230907-948-17 / 1st indorsement / 2023 - Slow/ Inefficient/ Inconvenient Process

Dear Sir/Madam,

Please see the attached referral from Hotline 8888 with Ticket W20230907-948-17 for prompt action/reply within 72 hours

pursuant to Section 5 of EO No. 6.

Due to the increasing volume of complaints received by the 8888 Citizens' Complaint Center from callers refuting claims of concerned offices that they have initiated communication with callers as a measure of a concrete and specific action taken, the 8888 CCC will now be asking the concerned offices to provide proof of their communication/s, such as email attachments and/ or screenshot of text message or call logs before tickets may be approved for closing. If the communication was made through calls using landlines, please indicate in your note the recipient contact number with date and time the call was made so we can properly inform callers during their course of follow up with 8888 CCC of such action.

Thank you!

On Thu, Sep 7, 2023 at 8:40 PM complaint8888@malacanang.gov.ph <complaint8888@malacanang.gov.ph> wrote:

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline.
Please see attached PDF.

Thank you



Office of the Secretary

DENR Action Center/Hotline

Department of Environment and Natural Resources

Republic of the Philippines

Visayas Ave., Diliman, Quezon City, Metro Manila, 1100, Philippines

osec@denr.gov.ph

actioncenter@denr.gov.ph

Tel no. (02) 8-920-0689

Mobile: 0917-868-3367 (Hotline)

<http://www.denr.gov.ph>

IMPORTANT:

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Action Center/Hotline is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Action Center/Hotline accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

2 attachments



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