



Republic of the Philippines  
Department of Environment and Natural Resources  
**MINES AND GEOSCIENCES BUREAU**  
**MIMAROPA Region**

7/F DENR Building, 1515 Roxas Boulevard, Ermita, Manila  
Telefax No. (+632) 536-0215 / (+632) 310-1369  
Email: region4b@mgb.gov.ph



28 Setyembre 2023

**Ginoong Agustin Salvague**

Barangay Española  
San Fernando, Romblon  
agustin.salvague68@gmail.com

**8888 Ticket Reference No. POSM-092723-745-005**

**G. A. Salvague:**

Ito ay patungkol sa inyong idinulog na reklamo sa 8888 Citizens' Complaint Hotline noong ika-27 ng Setyembre taong 2023 na ipinadala sa aming tanggapan noong ika-28 ng Setyembre taong 2023 para sa aming nararapat na aksyon.

Ang naturang reklamo ay hinggil sa petisyong ipatigil ang quarrying operation nina G. Stephen Roldan at Bb. Marie Ann Roldan sa Sitio Olango, Barangay Española, San Fernando, Romblon dahil sa diumanong patuloy na pagbaha at iba pang isyung pangkapaligiran sa nasabing lugar.

Nais po naming ipaalam na ang nasabing reklamo ay kahalintulad sa aming natanggap na sulat galing sa Presidential Action Center noong ika-26 ng Setyembre taong 2023 na may Document Tracking Number PACE-CAM-09-21-2023-051.

Kaugnay nito, ang aming tanggapan ay ipinaabot ang inyong petisyon sa Gobernador ng Lalawigan ng Romblon sa pamamagitan ng sulat na may petsang 27 Setyembre 2023 (nakalakip) para sa kanilang nararapat na akysion dahil ang paggawad ng Quarry/Sand and Gravel Permits at pagsubaybay sa mga aktibidades nito ay nakapaloob sa mandato ng Pamahalaang Panlalawigan ng Romblon alinsunod sa Chapter VIII ng Republic Act No. 7942<sup>1</sup>.

Maraming salamat po.

Lubos na gumagalang,

By Authority of the Regional Director:

*Bon Kristoffer G. Gabay*  
**BON KRISTOFFER G. GABAY**  
Chief, Finance and Administrative Division  
OIC, Office of the Regional Director

Enc'l: **As stated**

cf: **The Director**  
Presidential Action Center  
Malacañang, Manila  
Document Tracking No. PACE-CAM-09-21-2023-051

**The Director**  
DENR Action Center/Hotline 8888  
Visayas Avenue, Diliman, Quezon City

**The Regional Executive Director**  
Department of Environment and Natural Resources  
MIMAROPA Region

**The Provincial Governor**  
Provincial Government - Romblon

**The Director**  
Mines and Geosciences Bureau  
North Avenue, Diliman, Quezon City

**The PENRO**  
Provincial Environment and Natural Resources Office  
Romblon

**The PG-ENRO**  
Environment and Natural Resources Office  
Provincial Government - Romblon

092823 R04B-2496



Letter  
9/28/2023



MINES AND GEOSCIENCES BUREAU  
MIMAROPA Region

<sup>1</sup> The Philippine Mining Act of 1995

**"MINING SHALL BE PRO-PEOPLE AND PRO-ENVIRONMENT  
IN SUSTAINING WEALTH CREATION AND IMPROVED QUALITY OF LIFE."**





Republic of the Philippines  
Department of Environment and Natural Resources  
**MINES AND GEOSCIENCES BUREAU**  
**MIMAROPA Region**

7/F DENR Building, 1515 Roxas Boulevard, Ermita, Manila  
Telefax No. (+632) 8536-0215 / (+632) 5310-1369  
Email: region4b@mgb.gov.ph



27 September 2023

**HON. JOSE R. RIANO**  
Provincial Governor  
Province of Romblon

**Attention:**       **The PG-ENRO**  
Environment and Natural Resources Office  
Provincial Government – Romblon

**PACE-CAM-09-21-2023-051**

**Dear Gov. J. R. Riano:**

This respectfully refers to the attached 26 September 2023 electronic mail of Mr. Agustin Salvague, addressed to the Office of the President of the Philippines through the Presidential Action Center, pertaining to the petition to stop the quarrying operation of Mr. Stephen Roldan and Ms. Marie Ann Roldan in Sitio Olango, Barangay España, San Fernando, Romblon due to the alleged recurring flooding and other environmental issues in the area.

The above petition was forwarded to the DENR Action Center on 26 September 2023 and was endorsed to this Office on the same date for appropriate action.

Based on records, this Office has issued an area status and clearance for the Sand and Gravel (SAG) Permit applications of Mr. S. Roldan and Ms. M. A. Roldan in Barangay España, San Fernando, Romblon. Accordingly, Commercial Permit – Rom Nos. 003-5-23 and 034-3-22 were issued by the Provincial Government of Romblon to Mr. S. Roldan and Ms. M. A. Roldan, respectively.

Considering that the issuance of a Quarry/SAG Permit and the monitoring of the same are within the mandate of the Provincial Government of Romblon pursuant to Chapter VIII of Republic Act No. 7942<sup>1</sup>, we are respectfully forwarding the above petition for your action.

Thank you.

Very truly yours,

By Authority of the Regional Director:

*Bon Kristoffer G. Gabay*  
**BON KRISTOFFER G. GABAY**  
Chief, Finance and Administrative Division  
OIC, Office of the Regional Director

Enc'l:       **As stated**

cf:       **The Director**  
Presidential Action Center  
Malacañang, Manila

**The Director**  
Mines and Geosciences Bureau  
North Avenue, Diliman, Quezon City

**The PENRO**  
Provincial Environment and Natural Resources Office  
Formileza Street, Barangay Tabing Dagat  
Odiongan, Romblon

**The Director**  
DENR Action Center/Hollins 8888  
Visayas Avenue, Diliman, Quezon City

**The Regional Executive Director**  
Department of Environment and Natural Resources  
MIMAROPA Region

**The Complainant**  
agustin.salvague68@gmail.com

092723-RO4B-2476



9/27/2023



MIMAROPA Region

<sup>1</sup> The Philippine Mining Act of 1995

**"MINING SHALL BE PRO-PEOPLE AND PRO-ENVIRONMENT  
IN SUSTAINING WEALTH CREATION AND IMPROVED QUALITY OF LIFE."**



Re: Ticket No.: POSM-092723-745-005 / 1st indorsement / 2023 - Environmental Practices

From: 8888 DENR (denr@8888.gov.ph)  
To: mines\_4b@yahoo.com; 8888.mimaropa@mgb.gov.ph  
Cc: mimaroparegion@denr.gov.ph; eco@mgb.gov.ph  
Date: Thursday, September 28, 2023 at 11:38 AM GMT+8

Dear Sir/Madam,

Please see the attached referral from Hotline 8888 with Ticket No. POSM-092723-745-005 for prompt action/reply within 72 hours pursuant to Section 5 of EO No. 6.

Due to the increasing volume of complaints received by the 8888 Citizens' Complaint Center from callers refuting claims of concerned offices that they have initiated communication with callers as a measure of a concrete and specific action taken, the 8888 CCC will now be asking the concerned offices to provide proof of their communication/s, such as email attachments and/or screenshot of text message or call logs before tickets may be approved for closing. If the communication was made through calls using landlines, please indicate in your note the recipient contact number with date and time the call was made so we can properly inform callers during their course of follow up with 8888 CCC of such action.

Thank you!

On Wed, Sep 27, 2023 at 6:19 PM complain8888@malacanang.gov.ph <complain8888@malacanang.gov.ph> wrote:

Pursuant to Executive Order No. 61, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline. Please see attached PDF.

Thank you



**Office of the Secretary**

**DENR Action Center/Hotline**

**Department of Environment and Natural Resources**

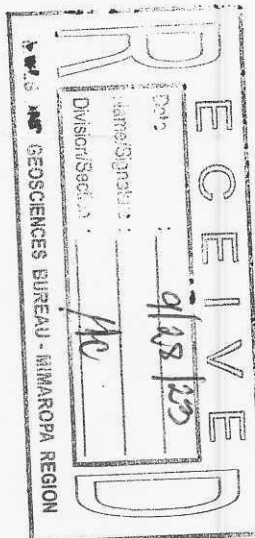
Republic of the Philippines  
Visayas Ave., Diliman, Quezon City, Metro Manila, 1100, Philippines  
ossec@denr.gov.ph  
actioncenter@denr.gov.ph  
Tel no. (02) 8-920-0889  
Mobile: 0917-888-3367 (Hotline)  
http://www.denr.gov.ph

**IMPORTANT:**

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Action Center/Hotline is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Action Center/Hotline accepts no

liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

- POSM-092723-745-005.pdf 28.5KB
- 360ac0d3-dae2-4ec5-8f36-aa587b53e093.pdf 4.4MB



For: Mimaropa

09/28/23

11:45 am



# Office of the President

## REPUBLIC OF THE PHILIPPINES

### 8888 Citizens' Complaint Hotline

Ticket Reference Number : POSM-092723-745-005  
 Status: Ticket indorsed  
 Head of Agency : N/A  
 Agency : Department of Environment and Natural Resources  
 Agency Address : N/A  
 Attention (Focal Person) : U/SEC. Marlou G. Eni

Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 27 September 2023  
 Name of Client: Agustin L. Saluague  
 Address: '31 agustin.saluague68@gmail.com  
 Contact Details: 2023 - Environmental Practices  
 Nature of call: Request Petition to Stop Quarry Operation in Sitio Olango River,  
 Subject: Barangay Espana, San Fernando, Romblon

#### Details:

Respectfully referring the attached concern regarding request petition to stop quarry operation in Sitio Olango River, Barangay Espana, San Fernando, Romblon for appropriate action.

For further details, kindly check the attached documents. Thank you!

Note: This concern was also endorsed to DILG MIMAROPA

Note: This concern has been lodged through the MRO Postmail.

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained herein, and you must notify the sender immediately. If you have received this communication in error, please notify the sender immediately and delete the communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

\*\*\*\*\* This is an automatically generated email, please do not reply \*\*\*\*\*

<b>RECEIVED</b>	
Date : 9/28/23	
Name/Signature : <i>MC</i>	
Division/Section : <i>MC</i>	
DILG MIMAROPA REGION	