



Republic of the Philippines
Department of Environment and Natural Resources
PENRO Marinduque

DENR MIMAROPA RECORDS SECTION	
RECEIVED	
14 JUL 2022	
☒ INCOMING	☐ OUTGOING
BY _____	DAYS NO. _____

July 1, 2022

MEMORANDUM

**FOR : The Regional Executive Director
DENR MIMAROPA Region**

THRU : The Assistant Regional Director of Management Services

FROM : The OIC-PENR Officer

**SUBJECT : SUBMISSION OF CITIZEN CLIENT SATISFACTION SURVEY
FOR THE 1ST QUARTER CY 2022 OF PENRO MARINDUQUE**

Submitted is the C.Y. 2022 Citizen Client Satisfaction Survey for the 1st Quarter of PENRO Marinduque.

For information and record.


IMELDA M. DIAZ

Name	Date of Application	Date of Release of Product/ Services	Name of Business	Services being evaluated/assessed
1 Glenn Mark Suarez	05-Jan-22		Glenn Mark Forestry Support Services	Verification of Lot & Cadastral Map LTP
2 Laarni Laguio Ledesma	12-Jan-22	18-Jan-22	Marrinduque Provincial Hospital	
3 Jeric Masangkay	12-Jan-22	17-Jan-22	Tropical Papilliondae Butterfly Farm	
4 Mylin L. Marayan	12-Jan-22	17-Jan-22	Marl Insects and Butterfly Culture	
5 Francisco M. Labaguiz	17-Jan-22	17-Jan-22		
6 Christopher M. Morales	17-Jan-22	17-Jan-22		
7 Nenita Natal	17-Jan-22			
8 Ma. Ailen M. Luarca	17-Jan-22			
9 Vilma M. Laderas	18-Jan-22			
10 Jeric Masangkay			Tropical Papilliondae Butterfly Farm	
11 Cyrene Joy L. Sotto	20-Jan-22	20-Jan-22	N/A	Lot Verification Lot Verification
12 Lucila R. Marquez	20-Jan-22		N/A	Claiming of Check
13 Vernalyn P. Sia				
14 Liberato A. Marquez	24-Jan-22	24-Jan-22		
15 Edwin S. Samarita	25-Jan-22			
16 Jerome P. De Luna	25-Jan-22		DLC Refrigeration and Airconditioning Services	Claim Check Request for claimant survey Certification
17 Amelia R. Moreno	25-Jan-22	26-Jan-22	DepEd Matalaba National High School	Lot Verification
18 Ma. Lorena P. Aviles	26-Jan-22		IT Avenue	
19 John Jericho A. Roales	26-Jan-22			
20 Ma. Kristel Molea	26-Jan-22	26-Jan-22	SIFMA Holder	Lot Verification
21 Effen Delos Reyes	26-Jan-22	27-Jan-22	LGU	Payment of Annual Fee
22 Adelaida R. Osinsao	27-Jan-22			
23 Joe Vert N. Beatriz	31-Jan-22	31-Jan-22	DENR-PENRO	

Name	Date of Application	Date of Release of Product/ Services	Name of Business/Organization/Company or Government Agency	Services being evaluated/ assessed
1 Narding Salvador	04-Feb-22		Freedom Eco Adventure Park	Claimed Cheque
2 Helen L. Mason	09-Feb-22			
3 Fidelia J. Sta. Ana				
4 Mariana M. Bunag	09-Feb-22			
5 Shelah S. Weggeman	09-Feb-22	09-Feb-22	Leynes Computer Center	Cadastral Map Claimed Cheque Claimed Cheque
6 Rubenal Rodas	10-Feb-22			
7 Jessie A. Rilles	10-Feb-22			
8 Rimar N. Jimena	14-Feb-22			
9 Shiela J. Muhi	14-Feb-22			
10 Lany R. Palacios	15-Feb-22			
11 Larry Lamboloto	18-Feb-22	18-Feb-22		Technical Description
12 Anafe Tomanan				
13 Gina L. Monreal	18-Feb-22			
14 Mark Alvin R. Guevara	18-Feb-22			
15 Phillip Agoncillo	21-Feb-22	27-Feb-22	Transport	Payment Payment Payment
16 Genna Hirondo	21-Feb-22	22-Feb-22		
17 Rizal D. Lumagui	22-Feb-22	22-Feb-22		
18 Victoria S. Mortiel				
19 Angelica L. Peralta	22-Feb-22			
20 Clarisa M. Miciano	22-Feb-22			
21 Angelica L. Peralta	22-Feb-22			
22 Jocelyn P. Ampeloquio	26-Jan-22			
23 Florence S. Villamin	23-Feb-22			
24 Pual John M. Mendeja	23-Feb-22		Performance Builders and Developers Corporation	Lot verification
25 Analyn Z. Monterozo	23-Feb-22		Botilao Elementary School	
26 Joey M. Jabat	23-Feb-22			
27 Claudio Orilla	23-Feb-22			
28 Chito Morada	23-Feb-22			
29 Marilyn M. Sartillo	23-Feb-22	26-Feb-22	Kapatirang Marinduqueño-Nangia II Agriculture Coop.	Follow-up of last application
30 Melycar V. Larraquel	23-Feb-22		Lyra-Ysabelle Butterfly Farm	LTP Payment Payment Payment
31 Anthony Dela Peña				
32 Joey M. Jaber	23-Feb-22	23-Feb-22		
33 Angel M. Monta	23-Feb-22			

34	Madonna P. Sanariz	23-Feb-22	23-Feb-22	DepEd-Amoingon Elementary School	Residential Patent Free Patent
35	Lorena M. Magcamit	23-Feb-22			
36	Leopoldo Ricohermoso	24-Feb-22			
37	Terista M. Manila	24-Feb-22			
38	Carwalexie SD. Solomon	24-Feb-22	24-Feb-22		Payment
39	Erlinda Abalos	24-Feb-22			Payment
40	Leny M. Malapad	24-Feb-22			Free Patent Title Cutting Permit
41	Kara SD. Bernales	24-Feb-22			Request for tree cutting
42	Ulysis Sena	24-Feb-22			
43	Pinky M. Mabiog	24-Feb-22			
44	Joana Marie R. Yanguas	24-Feb-22			Payment
45	Henry Pelobello	28-Feb-22			Payment
46	Adela M. Supleo	28-Feb-22			Payment

Name	Date of Application	Date of Release of Product/ Services	Name of Business/Organization/Company or Government Agency	Services being evaluated/assessed
1 Ma. Cristina M. Subion	01-Mar-22			For Payment
2 Mildren Danexco C. Vasco	01-Mar-22	01-Mar-22		For Payment
3 Bernardo Pastoral	01-Mar-22	01-Mar-22		For Payment
4 Mildred Malangis	01-Mar-22		JLM Butterfly and Insect Culture	LTP payment
5 Gil Del Prado	01-Mar-22			Payment
6 Cheryl G. Jimena	01-Mar-22			Payment
7 Lhea Merencillo	01-Mar-22		Tropical Insect Enterprise	LTP payment
8 Allan M. Linga				
9 Cheryl G. Jimena	01-Mar-22			payment
10 Aida O. Quinto	02-Mar-22			
11 Marilyn C. Abalos	02-Mar-22			
12 Rona M. Bautista	02-Mar-22			
13 Fernando Labaguis	02-Mar-22			Payment for Agricultural Application Fee
14 Sherwin Lim	02-Mar-22			Residential Free Patent Payment
15 Ceniza J. Jayag	02-Mar-22			Residential Free Patent Payment
16 Gelorin L. Embing	02-Mar-22			Residential Free Patent Payment
17 Flordeliza M. Morales	02-Mar-22			Payment
18 Christopher M. Morales	02-Mar-22			
19 Ernesto M. Janda Jr.	02-Mar-22			
20 Micaela L. Logdat	02-Mar-22			
21 Noli Andrade	02-Mar-22			
22 Cleofe L. Calvario				
23 Felbert M. Jognno	02-Mar-22			Lot Verification
24 Irine S. Acuzar	02-Mar-22	02-Mar-22		
25 Veronica Narvaez	02-Mar-22	02-Mar-22	Globe Telecom	Cadastral Map
26 Donwency R. Monterozo	02-Mar-22	02-Mar-22	DepEd-Balogo Elementary School	
27 Marie Antonette I. Jinao	02-Mar-22	22-Mar-22		Land Verification
28 Ruben Mariposque	04-Mar-22	04-Mar-22		Payment
29 Rocando Malvar				Payment
30 Princess Heidi P. Reyes	03-Mar-22			Verification of Lot
31 Joanna A. Red	04-Mar-22			Certificate of Availability of Funds
32 Jerico A. Riego	04-Mar-22			Cutting Permit
33 Rosila Morales	04-Mar-22			Payment
34 Celeste H. Reyes	04-Mar-22			Payment
35 Ronie Mar L. Malinao	04-Mar-22			Claiming of Check
36 Ulysis Sena	04-Mar-22			Payment
37 Eduardo Q. Hirono	04-Mar-22			Payment
38 Ma. Concepcion M. Reyes	04-Mar-22			Payment for Residential Application Fee
39 Zenaída J. Malco	04-Mar-22			Payment for Agricultural Free Patent
40 Florentina M. Jalotjot	07-Mar-22			Payment for Agricultural Free Patent

41	Meñchita M. Cruzado	07-Mar-22	07-Mar-22	Insects Haven Butterfly and Insect Culture	Residential Free Patent Payment Payment for T-D, CM Payment of LTP Payment of LTP Payment Payment
42	Jesica Balmeo	07-Mar-22			
43	Lhea Merencillo	07-Mar-22			
44	Rona Royo	07-Mar-22			
45	Rodel Peregrin delos Santos	07-Mar-22			
46	Dolores D. Quinto	07-Mar-22			
47	Mercilita Marasigan Acasio	08-Mar-22			
48	Aristeo M. Lazares	08-Mar-22			
49	Eric Oria	08-Mar-22			
50	Rey Mark Del Mundo	08-Mar-22			
51	Rodolfo Magculang	08-Mar-22	La Ancon Insects and Butterfly Farm	Payment for Chian Saw Registration LTP payment Payment for Cadastral Map Payment Payment Payment Payment for tree cutting permit	
52	Romulo Fabrigas	09-Mar-22			
53	Jeric Masangkay	09-Mar-22			
54	Gloria P. Pastorfide	09-Mar-22			
55	Marissa Bunag	09-Mar-22			
56	Catalina Sadiar	09-Mar-22			
57	Argielle R. Peñaflorida	09-Mar-22			
58	Cheryl G. Jimena	09-Mar-22			
59	Christopher Morales	09-Mar-22			
60	Elena Q. Rovecillo	09-Mar-22	Island Butterfly Farm	Request for technical Description Technical Description Lot Verification Follow-up of title	
61	Gloria P. Pastorfide	10-Mar-22			
62	Mario Nabing	10-Mar-22			
63	Aniceta P. Lopez	10-Mar-22			
64	Irene M. Malapad	10-Mar-22			
65	Alyssa Michaela L. Uy	10-Mar-22			
66	Lourdes S. Lactao	10-Mar-22			
67	Ed Sevilla	10-Mar-22			
68	Greyland Layrin	11-Mar-22			
69	Jeniekyn Montanegro	14-Mar-22	Mar Insect and Butterfly Culture	Inquiry for residential patent application Payment for LPT Payment for Verification Payment for TD and CM Payment for CM Payment for LT Payment for TD and CM Payment for Application Fee (Agri) Payment for Certification Payment for TD Payment for Cadastral Cost, Interest & Application Payment for LT Payment for LT Payment Payment of Cadastral Cost	
70	Helen L. Mazon	14-Mar-22			
71	Patricio P. Marquez	14-Mar-22			
72	Velma L. Mendoza	14-Mar-22			
73	Lhea Merencillo	14-Mar-22			
74	Toti Menorca	14-Mar-22			
75	Arceli Nambio Martinez	14-Mar-22			
76	Maricel Real	14-Mar-22			
77	Bianca M. Rioveros	14-Mar-22			
78	Danilo M. Sotto	14-Mar-22			
79	Mylin L. Marayan	14-Mar-22			
80	Rona Royo	14-Mar-22			
81	Rogelio Catalan	14-Mar-22			
82	Hideliza S. Meclenilla	14-Mar-22			

83	Rosalinda M. Tejano	14-Mar-22				Lot Verification
84	Vilma M. Laderras	14-Mar-22				Lot Verification
85	Araceli P. Majaba	14-Mar-22				Lot Verification
86	Jayson Milubag	14-Mar-22				
87	Patricio P. Marquez	14-Mar-22				
88	Selma L. Mendoza	14-Mar-22				
89	Danilo M. Soto	14-Mar-22				Payment for Cadastral Cost
90	Maricel Real	14-Mar-22				Application for Transpo t Permit
91	Laville Labaguis	14-Mar-22				Lot Verification
92	Blanca M. Rioseros	14-Mar-22				Request for TD/CM
93	Benedicto Mantaring	14-Mar-22				Lot Verification
94	Daniel Dairo Lecaroz	15-Mar-22				Payment for Certification Fee (Cadastral Cost)
95	Virginia Mabato	15-Mar-22				Payment for Certification Fee
96	Jelma M. Merdoza	15-Mar-22				Payment for Certified Photocopy
97	Virginia M. Mabato		15-Mar-22			
98	Veronica M. Labay	16-Mar-22				
99	Evangeline R. Lopez	3/16/202				Payment for TD & CM
100	Emerita D. Jardelen	3/16/202				Payment
101	Ederlinda E. Salvo	3/16/202				Payment for the Renewal of Chain saw
102	Aireen Magahis	16-Mar-22				
103	Gina Cayron	17-Mar-22				Certification
104	Isagani Magcamit	17-Mar-22				
105	Racquel M. Ugasan	17-Mar-22				
106	Michael Nieve Seño	17-Mar-22				
107	Rocel M. Josue	17-Mar-22				
108	Michael Seño	17-Mar-22				Payment
109	Marilyn M. Sartillo	18-Mar-22				Payment LTP
110	Delfin Zoleta Jr.	18-Mar-22		21-Mar-21	Lyra-Ysabelle Butterfly Farm	Payment for certification Fee
111	Beatriz P. Quindoza	18-Mar-22				Payment for verification of Land Title
112	Lhea Merencillo	21-Mar-22				Payment
113	Noel Angeles	21-Mar-22				
114	Hector V. Delos Reyes	21-Mar-22				Payment
115	Greyland Layron	21-Mar-22				Permit
116	Dante Marinduque	21-Mar-22				Cutting Permit
117	Melody Mencosa	21-Mar-22				
118	Mylin L. Marayan	21-Mar-22				
119	Florista Montaron	21-Mar-22				LTP
120	Josephine L. Lolong	21-Mar-22				Residential Free Patent
121	Helen L. Mazon	21-Mar-22				Payment for Residential Free Patent
122	Venancio Maling	21-Mar-22				Payment
123	Eric L. Oña	22-Mar-22				Payment/Certification
124	Lilbeth M. Magparangalan	23-Mar-22				Payment for tree Cutting Permit

125	Maricel Real	23-Mar-22			Payment for tree Cutting Permit
126	Edwin Janog	24-Mar-22	25-Mar-22		Jeepny Hired
127	Delfin A. Oracion Jr.	24-Mar-22			Payment for tree cutting permit
128	Ronille Rejano	24-Mar-22			Payment for tree cutting permit
129	Paulita Jimena Marcelo	24-Mar-22			Payment for Certified Photocopy
130	Lilian L. Sarile	24-Mar-22			Payment for Foresore Application
131	Selma L. Mendoza	24-Mar-22			
132	Erik Santos	24-Mar-22	24-Mar-22		
133	Crispin Jimena	25-Mar-22	31-Mar-22	JLM Butterfly	
134	Aristeo Rodil	25-Mar-22			
135	Lhea Merencillo	25-Mar-22			Payment for tree cutting permit
136	Jovelyn Mandalihan	25-Mar-22			LTP payment
137	Cherry N. Reforma	25-Mar-22			Payment for Transport permit
138	Crispin Jimena	28-Mar-22			Payment for tree cutting permit
139	Mylin Marayan	28-Mar-22		Marl Insect and Butterfly Culture	Payment for Wildlife LTP
140	Virginia Mabato	28-Mar-22			LTP
141	Romualdo Pialogo	28-Mar-22			
142	Ronie Malinao	28-Mar-22		Anongani.com, Inc.	Payment for cutting permit
143	Lhea Merencillo	28-Mar-22			
144	Maricel Real	29-Mar-22			LTP payments
145	Leni Pataidsug	29-Mar-22	29-Mar-22		Payment for Certification fee
146	Erlinda D. Rivas	29-Mar-22			
147	Violet Pamuculan	29-Mar-22	29-Mar-22		Payment for Verification of Lot
148	Rosemarie I. Galvey	29-Mar-22			Payment for Application fee (Residential)
149	Jeric Masangkay	29-Mar-22		Tropical Papilionidae Butterfly Farm	Application /Payment
150	Lynette Mantawid	29-Mar-22			LTP payment
151	Manuel Regio Jr.	30-Mar-22	30-Mar-22		
152	Denia M. Morong	30-Mar-22			Payment for certified copy
153	Jesusie de la Santa Quintero				Payment for Agricultural Free Patent
154	Mildred Malaga	31-Mar-22		JLM Butterfly and Insect Culture	Payment for Verification
155	Reynan L. Retenque	31-Mar-22			LTP