



Republic of the Philippines  
Department of Environment and Natural Resources  
Provincial Environment and Natural Resources Office  
MIMAROPA Region

Bgy. Sta. Monica, Puerto Princesa City, Palawan

E-mail: [penropalawan@denr.gov.ph](mailto:penropalawan@denr.gov.ph)

Telfax No. (048) 433-5638 / (048) 433-5638

DENR MIMAROPA  
RECORDS SECTION  
**RECEIVED**

FEB 17 2023

☐ INCOMING ☐ OUTGOING

BY: \_\_\_\_\_ DATE NO. \_\_\_\_\_

TIME: February 10, 2023

**MEMORANDUM**

TO : The Community Environment and  
Natural Resources Officer  
Puerto Princesa City, Palawan

FROM : The Provincial Environment and  
Natural Resources Officer

SUBJECT : **COMPLAINT PERTAINING TO P20230120-790-2 RE:  
FOLLOW-UP REPORT IN PRIOR TICKET REFERENCE  
NUMBER P20221017-62-6 RELATIVE TO ENVIRONMENTAL  
PRACTICES**

ATTACHED : Ticket Lodged to 8888 Citizens' Complaint Hotline  
DOCUMENTS

**ACTIONS DESIRED:**

- ☒ For concrete and specific action within 72 hrs. upon receipt.
- ☒ For submission of proof of communication to the caller. Attached a copy of the documentation particularly the recipient contact number with date and time of call, SMS or email transaction with the caller.
- ☐ For submission of immediate final report within five (5) working days.
- ☐ For immediate conduct of investigation/ocular inspection.
- ☐ For referral to concerned office/agency.
- ☐ For information and record.

Submit report on actions taken to this office, 8888 Citizens' Complaint Hotline, Regional Office 8888, DENR Central Office 8888 Hotlines, DENR Action Center Hotline thru Office of the Secretary. Expeditious action is requested as prescribed under Executive Order No. 6, s. of 2016 and in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority.

Further, please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

Cc: DENR 8888  
Presidential Complaint Center  
RED 8888  
Office of the Secretary  
DR #: 2023-1-  
LAM

DENR-  
P  
PALAWAN  
USED  
E-MAIL  
EMAILED  
E-MAILED  
DATE: 10 FEB 2023  
ME: 4:24 pm  
by: XYP  
CENRO PPC  
DENR 8888  
RED 8888  
PC & nsec

FELIZARDO B. CAYATOC

DENR-PALAWAN  
PENRO-RECORDS  
**RELEASED**

By: \_\_\_\_\_  
Date: 10 FEB 2023 CN 23-1110