



Republic of the Philippines
Department of Environment and Natural Resources
Provincial Environment and Natural Resources Office
MIMAROPA Region

Bgy. Sta. Monica, Puerto Princesa City, Palawan

E-mail: penropalawan@denr.gov.ph

Telfax No. (048) 433-5638 / (048) 433-5638

January 26, 2023

MEMORANDUM

TO : The Community Environment and
Natural Resources Officer
Puerto Princesa City, Palawan

FROM : The Provincial Environment and
Natural Resources Officer

SUBJECT : **REFERENCE CODE NO. G20221128-890-2 RE: CONCERN
REGARDING DELAYED RELEASE OF DOCUMENTS FILED AT
DEPARTMENT OF ENVIRONMENTAL AND NATURAL
RESOURCES (DENR) IN PUERTO PRINCESA CITY, PALAWAN**

ATTACHED : Complaint Tickets lodged through Aksyon Kalikasan e-mail hotline
DOCUMENTS

ACTIONS DESIRED:

- ☒ For concrete and specific action within 72 hrs. upon receipt.
- ☐ For submission of immediate final report within five (5) working days.
- ☐ For immediate conduct of investigation/ocular inspection.
- ☐ For referral to concerned office/agency.
- ☐ For information and record.

Kindly coordinate/communicate directly with the letter writer/complainant through Mr. Daniel R. Gallardo and submit report on actions taken to this office, copy furnished the 8888 Citizens' Complaint Hotline, Regional Office 8888, DENR Central Office 8888 Hotlines, DENR Action Center Hotline thru Office of the Secretary. Expeditious action is requested as prescribed under Executive Order No. 6, s. of 2016 and in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority.

Further, please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

Cc: DENR 8888

Presidential Complaints Center

RED 8888

Office of the Secretary (osec@denr.gov.ph)

Daniel R. Gallardo (09958766957)

DR # 2023-0660

IAM

DATE: 01/27/23

FELIZARDO B. CAYATOC

DENR-PALAWAN
PENRO-RECORDS

RELEASED

By: *Rhea*
Date: 27 JAN 2023 2023-0660