12 January 2023

MEMORANDUM

FOR

The Regional Executive Director

DENR-R4, MIMAROPA, 1515 L & S Building

Roxas Blvd., Ermita, Manila

FROM

The Provincial Environment and

Natural Resources Officer

SUBJECT

QUARTERLY MONITORING OF STREAMLINING EFFORTS

OF DENR-CENRO ROXAS, PALAWAN

Forwarded for record and information is the memorandum of CENRO Roxas, Palawan dated January 3, 2023 attached the report in Monitoring of Streamlining Efforts for the 4th Quarter of CY 2022 under the Name of the following Services to wit:

1. Issuance of Self-Monitoring Form (SMF) Transport permit

2. Issuance of Certification of Land Status and/or Certification of Survey claimant and

3. Issuance of Survey Authority

Finally, subject report informs that most type of transaction is G2C or Government to Citizen with highly Technical classification.

For the PENRO:

OIC Chief, TSD/Office-In-Charge

Copy furnished:

• The CENRO, Roxas Palawan TSD-RPS DRN 2023-0140/lmo

DENR-PALAWAN
PENRO-RECORDS

RELEASED

By 17 JAN 2023 CN 23 - 33



Republic of the Philippines

Department of Environment and Natural Resources Region IV- MIMAROPA

COMMUNITY ENVIRONMENT AND NATURAL RESOURCES OFFICE

Barangay III (Poblacion), Roxas, Palawan Contact No. 09171606578 / 09175028647 Email address: cenroroxaspalawan@denr.gov.ph

January 03, 2023

MEMORANDUM

PALAWAN RECORDS
RECEIVED

FOR

The Provincial Environment and

Natural Resources Officer

FROM

Community Environment and Natural

Resources Officer

SUBJECT

QUARTERLY MONITORING OF STREAMLINING EFFORTS

OF DENR-CENRO ROXAS, PALAWAN

Respectfully submitted is the report of this Office on Monitoring of Streamlining Efforts for the 4th Quarter of 2022. It shall be noted that most type of transaction is G2C (Government to Citizen) with highly Technical classification.

For information and record.

PABLO L. CRUZ

RELEACTO

DATE. JAN 0 4 2023

2023-01-0013



(1) Name of Agency:

(2) Name of Service:

DENR-CENRO, ROXAS, PALAWAN

(3) Expected Turnaround Time (TaT)

Issuance of Self-Monitoring Form (SMF) / Transport Permit

Simple
Complex:
Highly technical
With issues*
Without issues*

(4) Responsible Delivery Units/ Processing Units:

:2 days, 4 hours & 30 min.

:Regulation and Permitting Section (RPS)

(5) Transaction Fees per Citizen Charter
Primary Fees: P 50.00 for Certification Fee

17	16	15	14	13	12	=======================================	10	9	00	7	ത	υı	4	w	2			₹	
ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	(6)	PENRO)	
G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	a a		Type of Transaction (G2B, G2C, G2G)
RIVERA, MARRY B.	CAABAY, ELANO	CADELINA, CHUANIE R.	GABINETE, ARTURO	DELA CRUZ, MERLINDA T.	ELANO, CAABAY	ESTOYA, ROBERTO G.	BACONG, ARDIE	CADELINA, CHUANIE R.	RABANG, NOVELYN	RIVERA, MARRY B.	MENDOZA, JULIAN	ANONUEVO, VIVIAN	GABINETE, ARTURO	PAIGMA, LEA R.	GABINETE, JUVY	NANGIT, LUZVIMINDA	(8)		Name of Client* (Family Name, Given Name)
2022-5481	2022-4914	2022-5257	2022-5346	2022-5391	2022-5022	2022-5435	2022-5254	2022-5258	2022-4501	2022-5345	2022-5347	2022-5205	2022-5138	2022-4806	2022- 5220	2022-4923	(8)		Application / Control
	1	1	_	1	1	1	1	1	1	1	1	1	1	1	1	1	(10)		Volume of Transaction
ω	2	3	3	2	2	4	2	3	2	3	3	3	3	3	3	2	3	CONTRACTOR OF THE PERSON AND ADDRESS OF THE PERSON ADDRESS OF THE PERSON AND ADDRESS OF THE PERSON ADDRE	Number of Requirement
COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	(12)		Classification (Simple/ Complex/ Highly Technical)
11/14/2022	10/07/2022	10/28/2022	11/07/2022	11/08/2022	10/14/2022	11/10/2022	10/28/2022	10/28/2022	09/13/2022	11/07/2022	11/07/2022	10/25/2022	10/21/2022	10/03/2022	10/26/2022	10/10/2022	(13)	Date	Date & Time of Applications w/ complete requirements received
10:39 AM	11:06 AM	2:52 PM	10:02 AM	10:29 AM	10:14 AM	1:40 PM	09:41 AM	2:53 PM	10:57 AM	9:24 AM	2:24 PM	11:21 AM	3:27 PM	11:22 AM	10:11 AM	9:07 AM	(14)	Hour. & Mins.	rme of w/ complete s received
																	(16)	Primary Fees	Actual Trans. Fees (Php.)
																	(16)	Other Fees	p.)
11/16/2022	11/15/2022	11/14/2022	11/11/2022	11/11/2022	11/11/2022	11/11/2022	11/10/2022	11/10/2022	11/09/2022	11/08/2022	11/08/2022	11/08/2022	11/07/2022	11/04/2022	11/04/2022	11/03/2022	(17)		Actual Transaction Date Issued Fees (Php.)
11/16/2022	11/15/2022	11/14/2022	11/11/2022	11/11/2022	11/11/2022	11/11/2022	11/10/2022	11/10/2022	11/09/2022	11/08/2022	11/08/2022	11/08/2022	11/07/2022	11/04/2022	11/04/2022	11/03/2022	(18)	Date	Date received by client (for other services) or Date transmitted to ROD in the case of free patent
3:29 PM	3:48 PM	4:45 PM	2:08 PM	4:17 PM	4:48 PM	1:40 PM	4:37 PM	4:46 PM	4:29 PM	3:25 PM	4:25 PM	4:45 PM	4:50 PM	3:39 PM	3:29 PM	4:43 PM	(19)	Hour. & Mins.	of free
	_	_	-	1	-	_	_	_		-	_	-	-	_	-	1	(20)=count actual working days from col. 13 & 18	No. of Days	Actual Tur
6:29	6:48	7:45	7:26	7:17	7:48	6:51	7:37	7:46	7:29	6:25	7:25	7:45	7:50	6:39	6:29	7:40	(22)= count actual working hours from col. 14 & 19	Hour. & Mins.	Date received by client Actual Turnaround Time (TaT) (for other services) or Date transmitted to ROD in the case of free patent
ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	(23)		Remarks

	31	30	29	28	27	26	25	24	23	22	21	20	19	18		No.	
	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	ROXAS	(6)		Name of Office (CENRO, PENRO)
	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	G2C	(0)		Type of Transaction (G2B, G2C, G2G)
31	LAGRADA, ELPIDIO	DELA CRUZ, MERLINDA T.	CARREON, VILMA	CAABAY, ELANO	RIVERA, MARRY B.	GABINETE, ARTURO	RIVERA, MARRY B.	CADELINA, CHUANIE R.	DELA CRUZ, MERLINDA T.	GUTAYA, SUSAN	BARCELLANO, ENRIQUITA	DELA CRUZ, MERLINDA T.	ESTOYA, ROBERTO G.	CAABAY, ELANO	(0)		Name of Client* (Family Name, Given Name)
	2022-5691	2022-5688	2022-5699	2022-5551	2022-5690	2022-5137	2022-5690	2022-5495	2022-5544	2022-5389	2022-5518	2022-5480	2022-5530	2022-5417	(9)		Application / Control Number
31	1	_	1	1	1	_	1	1	_	1	1	1	1	1	(10)		Volume of Transaction s per Client
	1	2	2	4	2	ω	4	з	ω	з	3	з	4	3	(3)		Number of Requiremen t/ Document
	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	COMPLEX	(12)		Classification (Simple/ Complex/ Highly Technical)
>	11/23/2022	11/23/2022	11/23/2022	11/17/2022	11/23/2022	10/21/2022	11/23/2022	11/14/2022	11/17/2022	11/08/2022	11/15/2022	11/14/2022	11/16/2022	11/09/2022	(13)	Date (amidus) ys	Date & Time of Applications w/ complete requirements received
	2:48 PM	2:15 PM	4:01 PM	11:58 AM	2:46 PM	3:07 PM	2:46 PM	1:52 PM	10:06 AM	9:39 AM	4:14 PM	10:12 AM	08:37 AM	1:10 PM	(14)	Hour. & Mins.	ime of w/ complete is received
															(15)	Primary Fees	
															(16)	Other Fees	Actual Transaction Fees (Php.)
	11/29/2022	11/29/2022	11/28/2022	11/28/2022	11/25/2022	11/25/2022	11/25/2022	11/24/2022	11/23/2023	11/21/2022	11/21/2022	11/18/2022	11/18/2022	11/18/2022	(17)		Date Issued
	11/29/2022	11/29/2022	11/28/2022	11/28/2022	11/25/2022	11/25/2022	11/25/2022	11/24/2022	11/23/2022	11/21/2022	11/21/2022	11/18/2022	11/18/2022	11/18/2022	(18)	Date (minute)(345)	Date received by client (for other services) or Date transmitted to ROD in the case of free patent
	3:43 PM	4:54 PM	3:52 PM	4:52 PM	3:51 PM	3:38 PM	4:01 PM	3:17 PM	3:49 PM	4:45 PM	3:15 PM	4:17 PM	4:45 PM	4:31 PM	(19)	Hour. & Mins.	
	-	1	1	m3	-	-	-1	1	-	_	1	1	-	-	(20)=count actual working days from col. 13 & 18	No. of Days	Actual Tun
7:11	6:43	7:54	6:52	7:52	6:51	6:38	7:01	6:17	6:49	7:45	6:15	7:17	7:45	7:31	(22)= count actual working hours from col. 14 & 18	Hour, & Mins.	Actual Turnaround Time (TaT)
	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	ACTED	(23)		Remarks

Approved by:

Remind 1. Any application shall only be received if documentary requirements are present and complete. Any documentary requirement lacking shall be a ground for the Receiving Officer to return such application or request to the applicant provided that the Receiving Officer shall issue a written notice to the applicant that

^{* -} name of client only if the type of trasaction is G2C; Name of representative and business if the transaction is G2B; Name of the Representative and the Name of Agency if the transaction is G2G



(2) Name of Service : (1) Name of Agency:

DENR-CENRO, ROXAS, PALAWAN

Issuance of Self-Monitoring Form (SMF) / Transport Permit

(3) Expected Turnaround Time Simple
Complex:
Highly technical
With issues*
Without issues*

(4) Responsible Delivery Units/ Processing Units:

: :2 days, 4 hours & 30 min.

(5) Transaction Fees per Citizen Charter
Primary Fees: P 50.00 for Certification Fee

:Regulation and Permitting Section (RPS)

		-	appearation					Simple	Applications w/ complete	Complete	Faac	ň		ather contice	of or Pate		other services) or Pate
	70 Z	Name of Office (CENRO.	(628, 92C, 62G)	Name of Client* (Family Name, Given Name)	Application / Control Number	Volume of Transaction s per Client	Number of Requiremen t/ Document	Complex/ Highly Technical)	requirements received	received	(Php.)	<u>p</u> (transmitted to ROD in the case of free patent	ROD in the free		
,	No.						Damimone		Date (analiedby), just	Hour. & Mins.	Primary Fees	Other Fees		Date Manual (2007)	Hour. & Mins.	No. of Days	Hour. & Mins.
		(6)	9	(8)	(9)	(10)	(19)	(12)	(13)	(14)	(15)	(16)	(17)	(18)	(8)	(20)=count actual working days from col. 13 & 18	(22)= count actual working hours from col. 14 & 19
	-	ROXAS	G2C	CADELINA, CHUANIE R.	2022-5495	-3	2	COMPLEX	11/14/2022	2:29 PM			12/01/2022	12/01/2022	3:43 PM	1	6:40
	2	ROXAS	G2C	PAIGMA, LEAR.	2022- 5663	_	ω	COMPLEX	11/22/2022	1:10 PM			12/02/2022	12/02/2022	3:29 PM	1	6:29
	ω	ROXAS	G2C	DELA CRUZ, MERLINDA T.	2022-5058	7	ы	COMPLEX	10/17/2022	4:49 PM			12/02/2022	12/02/2022	3:39 PM	1	6:39
	4	ROXAS	G2C	ESTOYA, ROBERTO G.	2022-5793	-	ω	COMPLEX	12/01/2022	2:16 PM			12/02/2022	12/02/2022	4:50 PM	1	7:50
	Ch	ROXAS	G2C	CAABAY, ELANO	2022-5749	1	3	COMPLEX	11/28/2022	12:00 PM			12/05/2022	12/05/2022	4:45 PM	_	7:45
	6	ROXAS	G2C	RIVERA, MARRY B.	2022-5835	-3	2	COMPLEX	12/05/2022	11:08 AM			12/07/2022	12/07/2022	4:25 PM	1	7:25
	7	ROXAS	G2C	RABANG, NOVELYN	2022-5264	-3	w	COMPLEX	11/02/2022	9:47 AM			12/07/2022	12/07/2022	3:25 PM	-1	6:25
	8	ROXAS	G2C	ESTOYA, ROBERTO G.	2022-5892	٦	3	COMPLEX	12/09/2022	8:57 AM			12/09/2022	12/09/2022	4:29 PM	1	7:29
	9	ROXAS	G2C	ESTOYA, ROBERTO G.	2022-5891	1	2	COMPLEX	12/09/2022	8:54 AM			12/09/2022	12/09/2022	4:46 PM	1	7:46
_	10	ROXAS	G2C	PRENCILLO, VICTOR	2022-5890	1	2	COMPLEX	12/09/2022	08:51 AM			12/09/2022	12/09/2022	4:37 PM	1	7:37
	1	ROXAS	G2C	GUTAYA, SUSAN	2022-5771	1	2	COMPLEX	11/29/2022	9:17 AM			12/09/2022	12/09/2022	1:40 PM	1	6:51
	12	ROXAS	G2C	NANGIT, LUZVIMINDA	2022-5425	1	2	COMPLEX	11/09/2022	4:55 PM			12/09/2022	12/09/2022	4:48 PM	1	7:48
_	13	ROXAS	G2C	CAABAY, ELANO	2022-5810	1	2	COMPLEX	12/02/2022	11:58 AM			12/09/2022	12/09/2022	4:17 PM	1	7:17
	14	ROXAS	G2C	CADELINA, CHUANIE R.	2022-5812	٦	2	COMPLEX	12/02/2022	1:10 PM			12/09/2022	12/09/2022	2:08 PM	1	7:26
	5	ROXAS	G2C	CADELINA, CHUANIE R.	2022-5811	-	2	COMPLEX	12/02/2022	1:07 PM			12/09/2022	12/09/2022	4:45 PM	1	7:45
	16	ROXAS	G2C	VALOROSO, ORLYN	2022-5566	1	2	COMPLEX	11/17/2022	4:54 PM			12/09/2022	12/09/2022	3:48 PM	1	6:48
	17	ROXAS	G2C	BARCELLANO, ENRIQUITA	2022-5872	7	2	COMPLEX	12/06/2022	11:21 AM			12/09/2022	12/09/2022	3:29 PM	-3	6:29
_	18	ROXAS	G2C	RABANG, NOVELYN	2022-5251	1	3	COMPLEX	10/28/2022	11:02 AM			12/13/2022	12/13/2022	4:31 PM	-3	7:31
_	19	BOXAS	G2C	CADELINA CHI IANIE B	2022-5947	1	2	COMPLEX	12/13/2022	11:04 AM			12/15/2022	12/15/2022	4:45 PM	_	7:45

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Approved by:

	6:53							0				47		47			
ACTED	6:34	_	3:34 PM	12/28/2022	12/28/2022		AM	22 10:50 AM	12/13/2022	COMPLEX	ω	_	2022-5944	RABANG, NOVELYN	G2C	ROXAS	47
ACTED	6:21	_	3:21 PM	12/28/2022	12/28/2022		AM	22 11:30 AM	11/23/2022	COMPLEX	3	_	2022-5681	GABINETE, ARTURO	G2C	ROXAS	46
ACTED	6:44	_	3:44 PM	12/28/2022	12/28/2022		WG	22 2:42 PM	12/13/2022	COMPLEX	2	1	2022-5953	CAABAY, ELANO	G2C	ROXAS	45
ACTED	6:38	_	3:38 PM	12/27/2022	12/27/2022		Mo	22 2:32 PM	12/21/2022	COMPLEX	3	1	2022-6094	CADELINA, CHUANIE R.	G2C	ROXAS	44
ACTED	6:44	1	3:44 PM	12/27/2022	12/27/2022		Ma	22 1:36 PM	12/15/2022	COMPLEX	2	1	2022-5987	MANGA, ESTELA	G2C	ROXAS	43
ACTED	6:53	_	3:53 PM	12/27/2022	12/27/2022		AM	22 10:12 AM	12/21/2022	COMPLEX	2	1	2022-6077	GUTAYA, SUSAN	G2C	ROXAS	42
ACTED	6:34	_	3:34 PM	12/27/2022	12/27/2022		PM	22 01:33 PM	12/19/2022	COMPLEX	3	_	2022-6060	RIVERA, MARRY B.	G2C	ROXAS	41
ACTED	6:28	_	3:28 PM	12/27/2022	12/27/2022		AM	22 10:38 AM	12/15/2022	COMPLEX	з		2022-5980	ESTOYA, ROBERTO G.	G2C	ROXAS	40
ACTED	6:34	_	3:34 PM	12/22/2022	12/22/2022		PM	22 01:33 PM	12/19/2022	COMPLEX	з	_	2022-6059	RIVERA, MARRY B.	G2C	ROXAS	39
ACTED	3:32	_	3:32 PM	12/21/2022	12/21/2022		AM	22 09:21 AM	12/19/2022	COMPLEX	3	-1	2022-6035	DELA CRUZ, MERLINDA T.	G2C	ROXAS	38
ACTED	6:34	_	3:34 PM	12/21/2022	12/21/2022		AM	22 9:17 AM	12/19/2022	COMPLEX	2	1	2022-6034	DELA CRUZ, MERLINDA T.	G2C	ROXAS	37
ACTED	6:32	_	3:32 PM	12/21/2022	12/21/2022		AM	22 11:14 AM	12/19/2022	COMPLEX	з	_	2022-6054	APGAO, AIDA	G2C	ROXAS	36
ACTED	7:54	_	4:54 PM	12/21/2022	12/21/2022		AM	22 11:05 AM	12/13/2022	COMPLEX	2	1	2022-5948	CADELINA, CHUANIE R.	G2C	ROXAS	35
ACTED	6:32	_	3:32 PM	12/21/2022	12/21/2022		AM	22 9:17 AM	12/19/2022	COMPLEX	2	1	2022-6034	DELA CRUZ, MERLINDA T.	G2C	ROXAS	34
ACTED	6:47	_	3:47 PM	12/20/2022	12/20/2022		AM	22 9:44 AM	12/19/2022	COMPLEX	2	1	2022-6038	CONSTANTINO, CORAZON	G2C	ROXAS	33
ACTED	6:34	_	3:34 PM	12/19/2022	12/19/2022		AM	22 10:35 AM	12/15/2022	COMPLEX	з	1	2022-5981	DELA CRUZ, MERLINDA T.	G2C	ROXAS	32
ACTED	6:33	_	3:33 PM	12/19/2022	12/19/2022		M	22 3:48 PM	12/15/2022	COMPLEX	ω	٦	2022-6030	BARCELLANO, ENRIQUITA	G2C	ROXAS	31
ACTED	6:53	٦	3:53 PM	12/19/2022	12/19/2022		AM	22 10:43 AM	12/13/2022	COMPLEX	ω	_	2022-5942	RABANG, NOVELYN	G2C	ROXAS	30
ACTED	6:41	_	3:41 PM	12/19/2022	12/19/2022		AM	22 10:37 AM	12/15/2022	COMPLEX	з	1	2022-5982	DELA CRUZ, MERLINDA T.	G2C	ROXAS	29
ACTED	5:54	1	2:54 PM	12/19/2022	12/19/2022		PM	22 04:39 PM	12/14/2022	COMPLEX	з	-3	2022-5969	LUCIANO, ALFREDO	G2C	ROXAS	28
ACTED	7:53	_	4:53 PM	12/19/2022	12/19/2022		AM	22 10:38 AM	12/15/2022	COMPLEX	3	1	2022-5983	AVILA, LEAH	G2C	ROXAS	27
ACTED	6:38	1	3:38 PM	12/19/2022	12/19/2022		AM	22 8:21 AM	12/13/2022	COMPLEX	2	_	2022-5937	BACONG, MARIEL ALIH	G2C	ROXAS	26
ACTED	7:01	4	4:01 PM	12/19/2022	12/19/2022		Md	22 9:29 PM	12/15/2022	COMPLEX	O1	-	2022-5977	ESTOYA, ROBERTO G.	G2C	ROXAS	25
ACTED	6:17	_	3:17 PM	12/19/2022	12/19/2022		AM	22 9:36 AM	12/15/2022	COMPLEX	ω	-3	2022-5980	ESTOYA, ROBERTO G.	G2C	ROXAS	24
ACTED	6:49	1	3:49 PM	12/16/2022	12/16/2022		PM	22 02:48 PM	12/12/2022	COMPLEX	2	٦	2022-5922	PAIGMA, LEA R.	G2C	ROXAS	23
ACTED	7:45	_	4:45 PM	12/16/2022	12/16/2022		AM	22 11:28 AM	12/12/2022	COMPLEX	2	1	2022-5916	RIVERA, MARRY B.	G2C	ROXAS	22
ACTED	6:16	_	3:15 PM	12/16/2022	12/16/2022		AM	22 11:46 AM	12/09/2022	COMPLEX	2	7	2022-5898	CAABAY, ELANO	G2C	ROXAS	21
ACTED	7:17	1	4:17 PM	12/16/2022	12/16/2022		PM	22 03:49 PM	12/12/2022	COMPLEX	3	-	2022-5932	GABINETE, ARTURO	G2C	ROXAS	20
(23)	(22)= count actual working hours from col. 14 & 19	(20)=count actual working days from sot. 13 & 18	(19)	(18)	(17)	(16)) (15)	(14)	(13)	(12)	3	(10)	(9)	Ø	9	(6)	
	Hour. & Mins.	No. of Days	Hour. & Mins.	Date	1	y Other Fees	. & Primary s. Fees	Hour. & Mins.	Date								No.
	other services) or Date transmitted to ROD in the case of free patent		other services) or Date ransmitted to ROD in the case of free patent	other services) or Date transmitted to ROD in the case of free patent		(Php.)		requirements received	requirem	Complexi Highly Technical)	Number of Requirement	Volume of Transaction s per Client	Application / Control Number	Name of Client* (Family Name, Given Name)	(628, 62¢, 62¢)	Name of Office (CENRO.	