



Republic of the Philippines  
Department of Environment and Natural Resources  
**Provincial Environment and Natural Resources Office**  
**MIMAROPA Region**

Bgy. Sta. Monica, Puerto Princesa City, Palawan

E-mail: [penropalawan@denr.gov.ph](mailto:penropalawan@denr.gov.ph)

Telfax No. (048) 433-5638 / (048) 433-5638

DENR MIMAROPA RECORDS SECTION	
RECEIVED	
BY:	
DATE:	
TIME:	

RED 8888

May 16, 2023

**MEMORANDUM**

TO : The Community Environment and  
Natural Resources Officer  
Puerto Princesa City

FROM : The Provincial Environment and  
Natural Resources Officer

SUBJECT : **ALLEGED SLOW PROCESS OF THE DEPARTMENT OF  
ENVIRONMENT AND NATURAL RESOURCES (DENR) PUERTO  
PRINCESA, PALAWAN RELATIVE TO FILED COMPLAINT  
REGARDING BURNING OF WASTE**

**ATTACHED**

DOCUMENTS : Ticket lodged at 8888 Citizen's Complaint Hotline

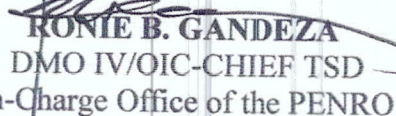
**ACTIONS DESIRED:**

- ☒ For concrete and specific action within 72 hrs. upon receipt.
- ☒ For submission of proof of communication or receipt to the caller/complainant thru contact number 09475245546. Attached a copy of the documentation or screenshots of conversations or e-mail with the complainant indicating the recipient contact number with date and time of call, SMS or email transaction with the complainant.
- ☐ For information and record.


Furnished a copy of the acted and received official communication/s of the caller to this office, 8888 Citizens' Complaint Hotline, DENR Action Center Hotline thru Office of the Secretary, DENR 8888 and Regional Office 8888. Expeditious action is requested as prescribed under Executive Order No. 6, s. of 2016 and in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority.


Further, please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

"For the PENRO"

  
**RONIE B. GANDEZA**  
DMO IV/OIC-CHIEF TSD  
In-Charge Office of the PENRO

Cc: -Joe-Mar S. Perez, MPA, MDRR  
Director III  
Office of the Secretary  
The DENR Action Center  
- DENR 8888  
- RED 8888  
- Complainat thru 09475245546  
DR #: 2023-4410  
LAM

DENR-PALAWAN	
PENRO-RECORDS	
<b>RELEASED</b>	
By:	
Date:	18 MAY 2023
EMAIL:	CENRO PPC
E-MAIL:	Xyra
DATE:	17 MAY 2023 12:41 pm

DENR-PALAWAN  
PENRO-RECORDS  
**RELEASED**  
By:   
Date: 18 MAY 2023