



Republic of the Philippines  
Department of Environment and Natural Resources  
**MINES AND GEOSCIENCES BUREAU**  
North Avenue, Diliman, Quezon City, Philippines  
Tel. No. (+632) 928-8642 / 928-8937 Fax No. (+632) 920-1635 E-mail: [central@mgb.gov.ph](mailto:central@mgb.gov.ph)

DENR MIMAROPA  
RECORDS SECTION  
**RECEIVED**

JUN 08 2023

INCOMING BY: DATE: TIME:

**MEMORANDUM**

**FOR :** The Regional Director  
Mines and Geosciences Bureau  
Regional Office No. IV-B MIMAROPA  
7/F, 1515 DENR Building, Roxas Boulevard, Ermita, Manila

**FROM :** The OIC, Director  
This Office

**SUBJECT :** Notice To Explanation/Comment and/or Act on the Complaint Filed  
by Mr. Ryan Noel V. Cadiao of San Jose, Occidental Mindoro to the  
Presidential Complaint Center (PCC) With PCC CODE NO. PACE-  
CAM-05-01-2023-065

**DATE :** May 16, 2023

This is to inform that a complaint has been lodged against your Office to the Presidential Complaint Center (PCC) of the Office of the President with **PCC Code No. PACE-CAM-05-01-2023-065** on May 2, 2023 and referred to the Department of Environment and Natural Resources (DENR) Action Center/Hotline 8888 on May 11, 2023, copy furnished this Office.

In view of the foregoing, you are hereby given within three (3) working days upon receipt hereof to comment and provide explanation directly to Mr. Cadiao indicating the PCC Code No. **PACE-CAM-05-01-2023-065**, copy furnished this Office and all party/ies concerned.

Please be reminded of Section 5 of Executive Order No. 6, which states that "a citizen's concern lodge through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality."

Copies of the complaint, DENR Endorsement Briefer and electronic mails from the PCC and DENR Action Center are hereto attached.

For your immediate attention and compliance.



ATTY. DANILO U. UYKIENG

c.c.: Mr. Ryan Noel V. Cadiao, San Jose, Occidental Mindoro, [cadiao1925@gmail.com](mailto:cadiao1925@gmail.com)  
Presidential Complaint Center, [pace@malacanang.gov.ph](mailto:pace@malacanang.gov.ph)

The Director  
Head, DENR Action Center/Hotline 8888, [actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)

The Director  
This Office, [central@mgb.gov.ph](mailto:central@mgb.gov.ph)

The Regional Executive Director, DENR Region IV-B  
L&S Bldg., 1515 Roxas Boulevard, Ermita, Manila

The Undersecretary for Field Operations – Luzon, Visayas and Environment  
The Undersecretary for Legal and Administration  
Department of Environment and Natural Resources  
Visayas Avenue, Diliman, Quezon City

**"MINING SHALL BE PRO-PEOPLE AND PRO-ENVIRONMENT  
IN SUSTAINING WEALTH CREATION AND IMPROVED QUALITY OF LIFE"**

26X 9/7



MINES &  
GEOSCIENCES  
BUREAU  
Office of the Director





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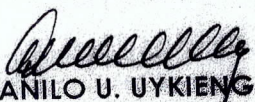
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Mr. Ryan Noel V. Cadiao, San Jose, Occidental Mindoro, [cadiao1925@gmail.com](mailto:cadiao1925@gmail.com)

Presidential Complaint Center, [pace@malacanang.gov.ph](mailto:pace@malacanang.gov.ph)

The Director  
Head, DENR Action Center/Hotline 8888, [actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)

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MINES &  
GEOSCIENCES  
BUREAU  
Office of the Director



**PACE-CAM-05-01-2023-065\_(COMPLAINT) Complaint against MGB Region IV-B for alleged negligence of duty**

1 message

**DENR Action Center** <actioncenter@denr.gov.ph>

Tue, May 16, 2023 at 9:08 AM

To: glennmarcelo.noble@mgb.gov.ph, **MGB-MIMAROPA** <mines\_4b@yahoo.com>, 8888 MIMAROPA <8888.mimaropa@mgb.gov.ph>

Cc: DENR Region 4B &lt;denr8888mimaropa@yahoo.com&gt;, DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;, Office of the Undersecretary for Field Operations and Environment &lt;officeofuseccuna@denr.gov.ph&gt;, pace@malacanang.gov.ph, cadio1925@gmail.com, MGB central &lt;central@mgb.gov.ph&gt;, "Undersecretary for Administration, Finance, Human Resources and Information Systems" &lt;usecais@denr.gov.ph&gt;

Ma'am/Sir,

This is to respectfully refer, for information and appropriate action, the herein complaint of Mr. Ryan Noel V. Cadio.

Kindly furnish this office and party/ies concerned of your action/s taken on the matter thru the Action Center Email: actioncenter@denr.gov.ph for monitoring/reference purposes.

Thank you.

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <pcc@malacanang.gov.ph>

Date: Thu, May 11, 2023 at 8:53 AM

Subject: Re: Complaint

To: DENR OSEC &lt;osec@denr.gov.ph&gt;

Cc: Ryan Noel Cadio &lt;cadio1925@gmail.com&gt;

**-----IMPORTANT NOTICE-----****PLEASE BE ADVISED THAT FUTURE COMMUNICATIONS SHOULD BE COURSED THROUGH OUR NEW EMAIL ADDRESS "pace@malacanang.gov.ph"****Maraming Salamat po.****PRESIDENTIAL ACTION CENTER****-----IMPORTANT NOTICE-----****Sir/Madam:**

Respectfully forwarding the email received through the Presidential Action Center official email, for appropriate action, consistent with existing laws, rules and regulations on the matter, seeking intercession relative to issues and concerns which may be best addressed/coordinated by that Office.

A reply direct to the party/ies concerned, copy furnished the Center citing the PACe Code Number, will be highly appreciated. **Expeditious action** is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Please feel free to email us if you have any questions, comments, queries and suggestions.

*Your feedback is valuable to us especially during these challenging times. Please let us know your experience by clicking the link below:*  
**PACe Client Satisfaction Survey**

Thank you very much!



**PACE-CAM-05-01-2023-065\_(COMPLAINT) Complaint against MGB Region IV-B for alleged negligence of duty**

1 message

**DENR Action Center** <actioncenter@denr.gov.ph>

Tue, May 16, 2023 at 9:08 AM

To: glennmarcelo.noble@mgb.gov.ph, **MGB-MIMAROPA** <mines\_4b@yahoo.com>, 8888 MIMAROPA <8888.mimaropa@mgb.gov.ph>

Cc: DENR Region 4B &lt;denr8888mimaropa@yahoo.com&gt;, DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;, Office of the Undersecretary for Field Operations and Environment &lt;officeofuseccuna@denr.gov.ph&gt;, pace@malacanang.gov.ph, cadioa1925@gmail.com, MGB central &lt;central@mgb.gov.ph&gt;, "Undersecretary for Administration, Finance, Human Resources and Information Systems" &lt;usecais@denr.gov.ph&gt;

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Date: Thu, May 11, 2023 at 8:53 AM

Subject: Re: Complaint

To: DENR OSEC &lt;osec@denr.gov.ph&gt;

Cc: Ryan Noel Cadioa &lt;cadioa1925@gmail.com&gt;

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*Your feedback is valuable to us especially during these challenging times. Please let us know your experience by clicking the link below:**PACe Client Satisfaction Survey*

Thank you very much!



**PRESIDENTIAL ACTION CENTER\***

**Office of the President of the Philippines**

J.P. Laurel St., Malacañang Complex, San Miguel, Manila

Email: [pace@malacanang.gov.ph](mailto:pace@malacanang.gov.ph)

Tel: 8249-8310 local 8175

Monday - Friday (except National Holidays and Work Suspensions)

8:15 AM - 5:15 PM

*OFFICIAL PACE TRANSMITTAL TO FOLLOW*

**Code No. PACE-CAM-05-01-2023-065**

**DENR**

\*Executive Order No. 15, s 2023

**IMPORTANT NOTICE:**

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Center is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Center accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

**From:** "Ryan Noel Cadiao" <[cadiao1925@gmail.com](mailto:cadiao1925@gmail.com)>

**To:** "Presidential Complaint Center (PCC)" <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>

**Sent:** Monday, May 1, 2023 4:29:43 PM

**Subject:** Complaint

Pls see attached file.thank you.



**Office of the Secretary**

**DENR Action Center/Hotline**

**Department of Environment and Natural Resources**

**Republic of the Philippines**

Visayas Ave., Diliman, Quezon City, Metro Manila, 1100, Philippines

[osec@denr.gov.ph](mailto:osec@denr.gov.ph)

[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)

Tel no. (02) 8-920-0689

Mobile: 0917-868-3367 (Hotline)


<http://www.denr.gov.ph>

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**2 attachments**

img043.jpg  
766K

 **PACE-CAM-05-01-2023-065\_Endorsement Briefer\_Mr. Ryan Noel Cadiao.pdf**  
166K



May 02, 2023

**TO: HIS EXCELLENCY FERDINAND R. MARCOS, JR.**  
President of the Republic of the Philippines  
Malacañang, Manila

**THRU: PRESIDENTIAL COMPLAINT CENTER**

Dear President Ferdinand,

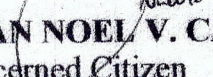
Aking nirereklamo ang pamunuan ng DENR - Mines and Geoscience Bureau (MGB) MIMAROPA Region sa kanilang negligence of their duty to implement the Batasang Pambansa Bilang 265 as the implementing agency. As mandated of the said Batasang Pambansa, the DENR - Mines and Geoscience Bureau (MGB) is responsible to ensure and monitor strict and proper compliance by the local government units especially the Barangay Governments/Councils of the following barangays: Barangay San Roque, Barangay Pag-Asa, Barangay Caminawit, Barangay Central, Barangay Poblacion 4 & 5 in the Municipality of San Jose, Occidental Mindoro to enact the Barangay Ordinance prohibiting beach sand extraction on the basis from the Batas Pambansang Bilang 265, also known as "*An Act Prohibiting the Extraction of Gravel and Sand from Beaches*". Na kung saan ang mga nabanggit na mga barangay ay sakop sa municipal coastal areas ng Municipality of San Jose, Occidental Mindoro.

As a concerned citizen, I am worried, that if this not be resolved this untoward practices and not prevented, it will turn out to habitual practice to ignore and neglect their duty to implement the said law, that cause bad impact on our sea coast until such time that our Beach which is now being fully developed will be severely affected.

In this connection, I humbly sought your attention to deeply consider the aforementioned complaint.

Thank you in anticipation for your prompt action on this matter.

Yours truly,

  
**RYAN NOEL V. CADIAO, MBA**  
Concerned Citizen  
09975608503  
San Jose, Occidental Mindoro  
cadiao1925@gmail.com






Republic of the Philippines  
Department of Environment and Natural Resources  
Visayas Avenue, Diliman, Quezon City  
Office of the Secretary – DENR Action Center  
Tel Nos. (632) 8929-66-26 to 29; Mobile No. 0917-868-3367

### ENDORSEMENT BRIEFER

This pertains to the letter dated 01 May 2023 coursed through the Office of the Secretary – DENR Action Center/Hotline 8888 for information and appropriate action. May we respectfully transmit herein Endorsement Briefer of the aforementioned document.

Position of Head of Office	<b>The Regional Director</b>
Name of Office/Bureau/ Attached Agency	<b>Mines and Geosciences Bureau Region IV-B</b>
Address and/or Contact Information	1515 L & S Building, Roxas Boulevard, Ermita, Manila, <a href="mailto:mines_4b@yahoo.com">mines_4b@yahoo.com</a> , (02) 8536-0215
Document Tracking No.	<b>PACE-CAM-05-01-2023-065</b>
Date Received by this Office	May 11, 2023
Name of Sender	<b>Mr. Ryan Noel V. Cadiao</b>
Address and/or Contact Information of Sender	San Jose, Occidental Mindoro, 0997-560-8503, <a href="mailto:cadiao1925@gmail.com">cadiao1925@gmail.com</a>
Nature of Document: <input checked="" type="checkbox"/> Complaint <input type="checkbox"/> Request <input type="checkbox"/> Proposal/Suggestion <input type="checkbox"/> Query <input type="checkbox"/> Others	<b>Details of Document:</b> Complaint against MGB Region IV-B for alleged negligence of duty to implement the <i>Batasang Pambansa Bilang 265</i> as the implementing agency  (Please see attached copy of document)

Please inform party/ies concerned and this Office of any action taken on the subject matter in this regard furnishing the Office of the Chief of Staff, for monitoring/reference purposes. Expeditious action is required pursuant to Republic Act No. 11032, otherwise known as the **Ease of Doing Business and Efficient Government Service Delivery Act of 2018** as implemented and enforced by the Anti-Red Tape Authority. Failure to timely respond to public's concern shall be ground for administrative sanctions under existing laws and regulations.

  
**JOE-MAR S. PEREZ**  
Director III

Head, DENR Action Center/Hotline 8888

cc: **Mr. Ryan Noel V. Cadiao**, San Jose, Occidental Mindoro, [cadiao1925@gmail.com](mailto:cadiao1925@gmail.com)  
**The Director**, Mines and Geosciences Bureau  
**The Regional Executive Director**, DENR Region IV-B  
**The Undersecretary for Field Operations** – Luzon, Visayas and Environment  
**The Undersecretary for Legal and Administration**