



Republic of the Philippines  
Department of Environment and Natural Resources  
**Provincial Environment and Natural Resources Office**  
**MIMAROPA Region**

Bgy. Sta. Monica, Puerto Princesa City, Palawan

E-mail: [penropalawan@denr.gov.ph](mailto:penropalawan@denr.gov.ph)

Telfax No. (048) 433-5638 / (048) 433-5638

RED 8888

May 5, 2023

**MEMORANDUM**

**TO :** The Community Environment and Natural Resources Officer  
Puerto Princesa City

**FROM :** The Provincial Environment and Natural Resources Officer

**SUBJECT :** **RESPONSE REGARDING LETTER OF CENRO PUERTO PRINCESA PERTAINING TO THE PREVIOUS COMPLAINT ON LOT LOCATED AT BRGY MACARASCAS/BUENAVISTA, PUERTO PRINCESA CITY BEARING TICKET REFERENCE NUMBER ACE-20230504-002**

**ATTACHED**

**DOCUMENTS :** Ticket Lodged at DENR Action Center

**ACTIONS DESIRED:**

- ☒ For concrete, appropriate and specific action within 72 hrs. upon receipt.
- ☒ For submission of proof of communication or receipt to the caller/complainant thru the e-mail address of Ms. Amelia D. Villaluz. Attached is a copy of the documentation or screenshots of conversations or e-mails with the complainant indicating the recipient's contact number with the date and time of the call, SMS, or email transaction with the complainant.
- ☐ For immediate conduct of investigation/ocular inspection.
- ☐ For information and record.

Furnished a copy of the acted and received official communication/s of the caller to this office, 8888 Citizens' Complaint Hotline, DENR Action Center Hotline thru Office of the Secretary, DENR 888, and Regional Office 8888. Expeditious action is requested as prescribed under Executive Order No. 6, s. of 2016 and in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority.

Further, please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

  
FELIZARDO B. CAYATOC

**Cc:**

- Joe-Mar S. Perez, MPA, MDRR  
Director III  
Office of the Secretary  
The DENR Action Center  
- DENR 8888  
- RED 8888  
- Amelia D. Villaluz ([aubrevista@gmail.com](mailto:aubrevista@gmail.com))


DR #: 2023-4048  
LAM

DENR-PALAWAN  
RELEASED  
THRU E-MAIL

EMAILED TO: CENRO PPC  
E-MAILED BY: Xyza 4  
DATE: 05 MAY 2023 TIME: 1:41 pm

cc: DSec, DENR 8888  
RED 8888, Ms. Villaluz

DENR-PALAWAN  
PENRO-RECORDS  
RELEASED

By:   
Date: 08 MAY 2023 23-4048